



MEDICAL BOARD OF CALIFORNIA

COMPLAINT TRACKING SYSTEM INTERESTED PARTIES WEBEX MEETING AGENDA

**Monday March 6, 2023
10:00 AM-12:00 PM**

(Or Until Conclusion of Business)

*Action may be taken on any item listed on the agenda.
Meeting times and order of agenda items are subject to change.
Please see last page for information on public participation.*

The purpose of this Interested Parties Meeting is for the Board to seek the public's feedback on the planned features as well as input on additional features/suggestions for the proposed Complaint Tracking System project currently under consideration by the Board. Additional features/suggestions will be documented and compiled with feasibility information for potential consideration by the Board to add to/edit the planned features at a subsequent Board meeting.

[View Additional Meeting Information \(Materials, Webcasts, etc\)](#)

1. Introductory Comments - Dr. Bholat and Ms. Lubiano
2. Discussion of the Proposed Project
 - A. Proposed Project Requirements ([Originally Presented at the May 19, 2022 Board Meeting](#))– Sean Eichelkraut
 - B. Overview of Written Comments Received – Sean Eichelkraut
 - C. Public Comment on Proposed Features, Additional Features, and Related Suggestions
3. Adjournment

2005 Evergreen Street
Suite 1200
Sacramento, CA 95815
Phone: (916) 263-2389
www.mbc.ca.gov

Public Participation

The meeting is accessible to the public via Webex. A link to the WebEx Event and [instructions on how to connect](#) will be added to the Medical Board of California's (Board) website approximately one week prior to the meeting date.

Each person will be limited to five minutes of comment per agenda item.

Additionally, interested parties are encouraged to submit written comments to the Board to provide feedback on the planned features ([as presented at the May 19, 2022 Quarterly Board Meeting](#)) and/or suggest additional features/suggestions in advance of the meeting. Please email your comments to the Board at Jeannele.Lopez@mbc.ca.gov, or mail your comments to the attention of Jeannele Lopez, Medical Board of California, 2005 Evergreen Street, Suite 1200, Sacramento CA 95815. Written comments received by the Board by March 1, 2023, will be posted with the meeting materials. Written comments received by the Board by Thursday, March 1, 2023, will be discussed under Agenda Item 2.

NOTICE: The meeting is accessible to the physically disabled. A person who needs a disability-related accommodation or modification in order to participate in the meeting may make a request by contacting Jeannele Lopez at (916) 263-2318 or send a written request to Jeannele.Lopez@mbc.ca.gov. Providing your request at least five business days before the meeting will help ensure availability of the requested accommodation.

The mission of the Medical Board of California is to protect health care consumers through the proper licensing and regulation of physicians and surgeons and certain allied health care professionals and through the vigorous, objective enforcement of the Medical Practice Act, and to promote access to quality medical care through the Board's licensing and regulatory functions.
