#### MEDICAL BOARD OF CALIFORNIA

DATE REPORT ISSUED: April 15, 2015

ATTENTION: Members, Medical Board of California

SUBJECT: Licensing Program Summary

STAFF CONTACT: Curtis J. Worden, Chief of Licensing

#### STAFFING:

The Licensing Program staff continued to work hard in the third quarter of fiscal year (FY) 2014-15 to meet the needs of applicants for physician's and surgeon's (P&S) licenses or postgraduate training authorization letters (PTAL), licensees and consumers.

Licensing currently has the following vacancies:

- > 1 Office Technician Call Center
- ➤ 1 Office Technician Cashiering
- ➤ 2 Office Technicians Front End Mail/File Setup
- ➤ 2 Management Services Technician US/CAN P&S Application Reviewer
- ➤ 2 Staff Services Analyst IMG P&S Application Reviewer

#### Staff Currently Training:

- ➤ 1 Management Services Technician US/CAN P&S Application Reviewer
- ➤ 1 Management Services Technician US/CAN & IMG P&S License Issuer
- ➤ 2 Staff Services Analyst IMG P&S Application Review
- ➤ 1 Associate Governmental Program Analyst International Medical School Reviews

### **STATISTICS**:

The statistics are on pages BRD 8D - 3 through BRD 8D - 9. Please note that most of the statistics normally provided are unavailable at this time due to the unavailability of reports in the BreEZe system. The statistics that have been provided on pages BRD 8D - 3 through BRD 8D - 9 have been obtained from the call center phone system, tracked manually, and some limited information from the BreEZe system.

#### Notable statistics include:

- Consumer Information Unit telephone calls answered: 19,034
- Consumer Information Unit telephone calls abandoned: 10,087
  - 2,894 more abandon calls than the previous quarter
- Consumer Information Unit telephone calls requesting a call back: 12,358
  - 3,277 more call back requests than the previous quarter
- > P&S licenses issued: 1,391
  - This is an increase of 148 licenses issued from the previous quarter.

Licensing did not meet its goal of performing initial reviews of all new P&S applications within 45 days of receipt by the Board for nine weeks out of the thirteen weeks in the third quarter of FY 2014-15. The highest number of days the goal was exceed was 12 days.

Medical Board of California Licensing Program Summary April 15, 2015

#### INTERNATIONAL MEDICAL SCHOOLS:

The statistics for the International Medical School Reviews are on page BRD 8D - 4. The review of International Medical Schools continues to be a demanding workload for the Board. The Board received one new Self-Assessment Report and there are currently seven Self-Assessment Reports that are pending.

#### **OUTPATIENT SURGERY SETTINGS:**

An interested parties meeting will need to be held to discuss possible legislative changes for accreditation of outpatient surgery settings to increase consumer protection.

#### PHYSICIAN SPECIALTY BOARD APPLICATIONS:

The Board has two pending applications from physician specialty boards requesting approval by the Board.

#### OUTREACH:

The Licensing Outreach Manager has attended the following licensing workshops and when appropriate, residents from affiliated hospitals are invited to attend, and CURE signups were also offered:

- February 4, 2015 Harbor UCLA: luncheon brown bag presentation to about 45 residents, some GME staff; CURES signup for over 200 licensees
- February 5, 2015 Harbor UCLA: licensing fair for about 85 residents
- February 6, 2015 St Mary's/Long Beach: Presentation and licensing fair for about 20 residents; CURES sign up for about 30 licensees
- ➤ March 4, 2015 Methodist Hospital Sacramento: Presentation and license fair for about 10 residents and staff; CURES sign up for about 25 licensees
- ➤ March 12-13, 2015 UCSD (both the Hillcrest campus and the VA facility): about 80 residents
- ➤ March 25, 2015 Children's Hospital Oakland: about 40 residents

All trips are planned in consideration of the Governor's Executive Order to limit and condense travel to reduce costs.

| CONSUMER INFORMATION UNIT FY 14/15 |        |        |        |        |  |  |  |  |
|------------------------------------|--------|--------|--------|--------|--|--|--|--|
| FY 14/15 Q1 Q2 Q3                  |        |        |        |        |  |  |  |  |
| Total Calls Answered               | 58,303 | 22,092 | 17,177 | 19,034 |  |  |  |  |
| Calls Requesting Call Back         | 32,815 | 11,376 | 9,081  | 12,358 |  |  |  |  |
| Calls Abandoned                    | 26,484 | 9,204  | 7,193  | 10,087 |  |  |  |  |
| Address Changes Completed          | 10,835 | 5,231  | 3,369  | 2,235  |  |  |  |  |

| CONSUMER INFORMATION UNIT FY 13/14 |          |        |        |        |        |  |  |  |
|------------------------------------|----------|--------|--------|--------|--------|--|--|--|
|                                    | FY 13/14 | Q1     | Q2     | Q3     | Q4     |  |  |  |
| Total Calls Answered               | 90,472   | 24,897 | 21,921 | 19,896 | 23,758 |  |  |  |
| Calls Requesting Call Back         | 30,804   | 3,861  | 8,542  | 10,625 | 7,776  |  |  |  |
| Calls Abandoned                    | 27,182   | 3,147  | 8,058  | 9,585  | 6,392  |  |  |  |
| Address Changes Completed          | 5,201    | 1,674  | 1,140  | 2,387  |        |  |  |  |

| PHYSICIAN & SURGEON DATA FY 14/15 |          |       |       |        |    |  |  |  |
|-----------------------------------|----------|-------|-------|--------|----|--|--|--|
|                                   | FY 12/13 | Q1    | Q2    | Q3     | Q4 |  |  |  |
| Applications Received             | 1,967    |       |       | 1,967  |    |  |  |  |
| Initial Reviews Completed         |          |       |       |        |    |  |  |  |
| Total Pending                     | N/A      |       |       |        |    |  |  |  |
| Reviewed                          | N/A      |       |       |        |    |  |  |  |
| Not Reviewed                      | N/A      |       |       |        |    |  |  |  |
| (SR2s Pending)                    | N/A      |       |       | 16     |    |  |  |  |
| Licenses Issued                   | 3,856    | 1,222 | 1,243 | 1,391  |    |  |  |  |
| Renewals Issued                   | 16,675   |       |       | 16,675 |    |  |  |  |

| PHYSICIAN & SURGEON DATA FY 13/14 |          |       |     |       |       |  |  |  |
|-----------------------------------|----------|-------|-----|-------|-------|--|--|--|
|                                   | FY 13/14 | Q1    | Q2  | Q3    | Q4    |  |  |  |
| Applications Received             | 6,308    |       |     |       |       |  |  |  |
| Initial Reviews Completed         | 0        |       |     |       |       |  |  |  |
| Total Pending                     | N/A      |       |     |       |       |  |  |  |
| Reviewed                          | N/A      |       |     |       |       |  |  |  |
| Not Reviewed                      | N/A      |       |     |       |       |  |  |  |
| (SR2s Pending)                    | N/A      |       |     |       |       |  |  |  |
| Licenses Issued                   | 5,522    | 1,447 | 849 | 1,257 | 1,969 |  |  |  |
| Renewals Issued                   | 64,714   |       |     |       |       |  |  |  |

| Unrecognized and Disapproved Medical School Applicants (2135.7) - FY 14/15 |                     |   |   |   |  |  |  |  |
|--|---------------------|---|---|---|--|--|--|--|
|  | FY 14/15 Q1 Q2 Q3 Q |   |   |   |  |  |  |  |
| Received   | N/A                 | 3 | 0 | 2 |  |  |  |  |
| Reviewed   | N/A                 | 2 | 1 | 2 |  |  |  |  |
| Not Eligible   | N/A                 | 0 | 0 | 0 |  |  |  |  |
| Licensed   | N/A                 | 0 | 0 | 0 |  |  |  |  |

| SR 2 - CATEGORIES FY 14/15 |    |    |    |    |  |  |  |  |
|----------------------------|----|----|----|----|--|--|--|--|
| FY 14/15 Q1 Q2 Q3          |    |    |    |    |  |  |  |  |
| Alcohol/Drugs              | 28 | 10 | 4  | 14 |  |  |  |  |
| PG/Medical Knowledge       | 86 | 42 | 19 | 25 |  |  |  |  |
| Convictions                | 0  | 14 | 10 | 7  |  |  |  |  |
| Other                      | 87 | 34 | 29 | 24 |  |  |  |  |

| SR 2 - CATEGORIES FY 13/14 |    |    |    |    |    |  |  |  |
|----------------------------|----|----|----|----|----|--|--|--|
| FY 13/14 Q1 Q2 Q3 Q4       |    |    |    |    |    |  |  |  |
| Alcohol/Drugs              | 13 | 5  | 0  | 4  | 4  |  |  |  |
| PG/Medical Knowledge       | 67 | 19 | 9  | 18 | 21 |  |  |  |
| Convictions                | 29 | 11 | 5  | 4  | 9  |  |  |  |
| Other                      | 95 | 29 | 16 | 24 | 26 |  |  |  |

| INTERNATIONAL MEDICAL SCHOOL APPLICATIONS FY 14/15  |          |     |     |     |    |  |  |  |
|---|----------|-----|-----|-----|----|--|--|--|
|   | FY 14/15 | Q1  | Q2  | Q3  | Q4 |  |  |  |
| Schools Pending Recognition at Beginning of Quarter | N/A      | 101 | 106 | 102 |    |  |  |  |
| Pending Self-Assessment Reports (included above)    | N/A      | 6   | 7   | 7   |    |  |  |  |
| New Self-Assessment Reports Received                | 1        | 1   | 0   | 0   |    |  |  |  |
| New Unrecognized Schools Received                   | 50       | 22  | 12  | 16  |    |  |  |  |
| School Recognized Pursuant to CCR 1314(a)(1)        | 41       | 18  | 16  | 7   |    |  |  |  |
| School Recognized Pursuant to CCR 1314(a)(2)        | 0        | 0   | 0   | 0   |    |  |  |  |
| TOTAL Schools Pending Recognition at End of Quarter | N/A      | 106 | 102 | 111 | ·  |  |  |  |

| INTERNATIONAL MEDICAL SCHOOL APPLICATIONS FY 13/14  |          |     |     |     |     |  |  |  |
|---|----------|-----|-----|-----|-----|--|--|--|
|   | FY 13/14 | Q1  | Q2  | Q3  | Q4  |  |  |  |
| Schools Pending Recognition at Beginning of Quarter | N/A      | 98  | 102 | 104 | 108 |  |  |  |
| Pending Self-Assessment Reports (included above)    | N/A      | 8   | 9   | 9   | 6*  |  |  |  |
| New Self-Assessment Reports Received                | 2        | 1   | 0   | 1   | 0   |  |  |  |
| New Unrecognized Schools Received                   | 73       | 21  | 25  | 10  | 17  |  |  |  |
| School Recognized Pursuant to CCR 1314(a)(1)        | 68       | 18  | 23  | 7   | 20  |  |  |  |
| School Recognized Pursuant to CCR 1314(a)(2)        | 1        | 0   | 0   | 0   | 1   |  |  |  |
| TOTAL Schools Pending Recognition at End of Quarter | N/A      | 102 | 104 | 108 | 101 |  |  |  |

| SPECIALTY BOARD APPLICATIONS FY 14/15 |          |    |    |    |    |  |  |  |
|---------------------------------------|----------|----|----|----|----|--|--|--|
|                                       | FY 14/15 | Q1 | Q2 | Q3 | Q4 |  |  |  |
| Applications Received                 | 0        | 0  | 0  | 0  |    |  |  |  |
| Applications Pending                  | N/A      | 1  | 1  | 1  |    |  |  |  |

# WORKLOAD REPORT as of March 31, 2015

| RESEARCH PSYCHOANALYST FY 14/15 |   |   |   |   |  |  |  |
|---------------------------------|---|---|---|---|--|--|--|
| FY 14/15 Q1 Q2 Q3 Q4            |   |   |   |   |  |  |  |
| RP Applications Received        | 8 | 4 | 2 | 2 |  |  |  |
| RP Licenses Issued              | 6 | 1 | 4 | 1 |  |  |  |

| RESEARCH PSYCHOANALYST FY 13/14 |          |    |    |    |    |  |  |
|---------------------------------|----------|----|----|----|----|--|--|
|                                 | FY 13/14 | Q1 | Q2 | Q3 | Q4 |  |  |
| RP Applications Received        | 3        | 1  | 0  | 2  | 0  |  |  |
| RP Licenses Issued              | 3        | 1  | 0  | 2  | 0  |  |  |

| LICENSED MIDWIVES FY 14/15     |     |    |    |    |  |  |  |  |
|--------------------------------|-----|----|----|----|--|--|--|--|
| FY 14/15 Q1 Q2 Q3 Q4           |     |    |    |    |  |  |  |  |
| Applications Received          | 35  | 3  | 20 | 12 |  |  |  |  |
| Applications Pending N/A 2 7 6 |     |    |    |    |  |  |  |  |
| Applications Withdrawn         |     | 0  | 1  | 0  |  |  |  |  |
| Licenses Issued                | 32  | 5  | 14 | 13 |  |  |  |  |
| Licenses Renewed               | 111 | 43 | 39 | 29 |  |  |  |  |

| LICENSED MIDWIVES FY 13/14      |    |   |    |   |    |  |  |  |
|---------------------------------|----|---|----|---|----|--|--|--|
| FY 13/14 Q1 Q2 Q3 Q4            |    |   |    |   |    |  |  |  |
| Applications Received           | 30 | 2 | 15 | 4 | 9  |  |  |  |
| Applications Pending N/A 7 5 4  |    |   |    |   |    |  |  |  |
| Licenses Issued                 | 28 | 1 | 12 | 5 | 10 |  |  |  |
| icenses Renewed 141 36 25 46 34 |    |   |    |   |    |  |  |  |

| FICTITIOUS NAME PERMITS FY 14/15 |          |    |    |       |    |  |
|----------------------------------|----------|----|----|-------|----|--|
|                                  | FY 14/15 | Q1 | Q2 | Q3    | Q4 |  |
| P&S - FNP Received               | 322      |    |    | 322   |    |  |
| P&S - FNP Issued                 | 255      |    |    | 255   |    |  |
| P&S - FNP Pending                | N/A      |    |    | N/A   |    |  |
| P&S - FNP Renewed                | 1,371    |    |    | 1,371 |    |  |
| Podiatric FNP Received           | 5        |    |    | 5     |    |  |
| Podiatric FNP Issued             | 7        |    |    | 7     |    |  |
| Podiatric FNP Pending            | N/A      |    |    | N/A   |    |  |
| Podiatric FNP Renewed            | 30       |    |    | 30    |    |  |

# WORKLOAD REPORT as of March 31, 2015

| OPTICAL REGISTRATIONS FY 14/15                     |                   |  |  |     |  |  |  |
|--|-------------------|--|--|-----|--|--|--|
|  | FY 14/15 Q1 Q2 Q3 |  |  |     |  |  |  |
| RDO - Business Registrations Issued                | 17                |  |  | 17  |  |  |  |
| RDO - Pending Applications Business                | N/A               |  |  | 14  |  |  |  |
| CLS - Out-of-State - Business Registrations Issued | 0                 |  |  | 0   |  |  |  |
| CLS - Pending Out of State Applications -Business  | N/A               |  |  | 1   |  |  |  |
| Spectacle Lens Registrations Issued                | 62                |  |  | 62  |  |  |  |
| Spectacle Lens - Pending Applications              | N/A               |  |  | 45  |  |  |  |
| Contact Lens Registrations Issued                  | 18                |  |  | 18  |  |  |  |
| Contact Lens - Pending Applications                | N/A               |  |  | 13  |  |  |  |
| Spectacle Lens Registrations Renewed               | 239               |  |  | 239 |  |  |  |
| Contact Lens Registrations Renewed                 | 111               |  |  | 111 |  |  |  |

| POLYSOM FY 14/15                                      |     |  |  |    |  |  |  |  |
|---|-----|--|--|----|--|--|--|--|
| FY 14/15 Q1 Q2 Q3                                     |     |  |  |    |  |  |  |  |
| Polysomnographic Trainee Applications Received        | 19  |  |  | 19 |  |  |  |  |
| Polysomnographic Trainee Registrations Pending        | N/A |  |  | 29 |  |  |  |  |
| Polysomnographic Trainee Registrations Issued         | 3   |  |  | 3  |  |  |  |  |
| Polysomnographic Technician Applications Received     | 10  |  |  | 10 |  |  |  |  |
| Polysomnographic Technician Registrations Pending     | N/A |  |  | 42 |  |  |  |  |
| Polysomnographic Technician Registrations Issued      | 5   |  |  | 5  |  |  |  |  |
| Polysomnogrpahic Technologist Applications Received   | 7   |  |  | 7  |  |  |  |  |
| Polysomnogrpahic Technologist Applications Pending    | N/A |  |  | 69 |  |  |  |  |
| Polysomnogrpahic Technologist Registrations Issued 10 |     |  |  |    |  |  |  |  |

### WORKLOAD REPORT as of March 31, 2015

### Agenda Item 8D FISCAL YEAR 2014-2015

#### SPECIAL PROGRAMS FY 14/15 **Applications Applications Applications Permits Permits** Total Withdrawn or **Permit** Reviewed Received Issued Renewed **Pending Denied** Q1 Q2 Q3 Q4 Q1 Q2 Q3 Q4 Q1 Q2 Q4 Q1 Q2 Q3 Q4 Q1 Q2 Q3 Q4 Q1 Q2 Q3 Q3 Q4

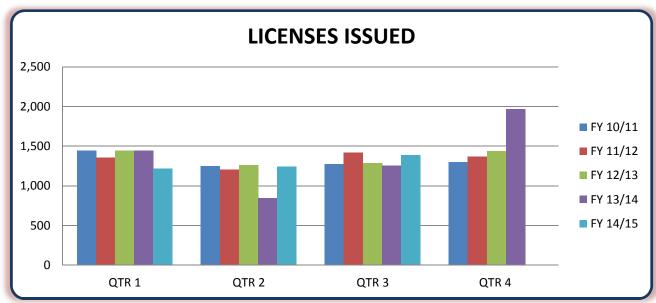
2111 - Visiting Fellow (doesn't satisfy postgraduate training required for licensure)

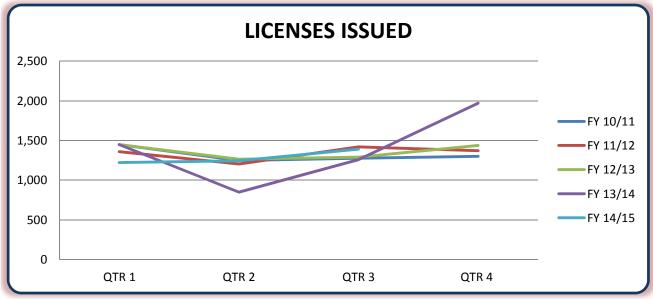
2112 - Hospital Fellowship Program Non-Citizen (does not satisfy postgraduate training required for licensure)

- 2113 Medical School Faculty Member (may satisfy postgraduate training required for licensure)
- 2168 Special Faculty Permit (academically eminent; unrestricted practice within sponsoring medical school not eligible for licensure)
- 2072 Special Permit Correctional Facility

1327 - Medical Student Rotations - Non-ACGME Hospital Rotation

| PHYSICIAN'S AND SURGEON'S LICENSES ISSUED Five Fiscal Year History |       |       |       |       |       |  |  |
|--|-------|-------|-------|-------|-------|--|--|
| Fiscal Year  | QTR 1 | QTR 2 | QTR 3 | QTR 4 | TOTAL |  |  |
|  |       |       |       |       |       |  |  |
| FY 14/15   | 1,222 | 1,243 | 1,391 |       | 3,856 |  |  |
|  |       |       |       |       |       |  |  |
| FY 13/14   | 1,447 | 849   | 1,257 | 1,969 | 5,522 |  |  |
|  |       |       |       |       |       |  |  |
| FY 12/13   | 1,447 | 1,264 | 1,291 | 1,438 | 5,440 |  |  |
|  |       |       |       |       |       |  |  |
| FY 11/12   | 1,358 | 1,203 | 1,419 | 1,371 | 5,351 |  |  |
|  |       |       |       |       |       |  |  |
| FY 10/11   | 1,447 | 1,248 | 1,277 | 1,300 | 5,272 |  |  |
|  |       |       |       |       |       |  |  |





| *PHYS       | *PHYSICIAN'S AND SURGEON'S LICENSE AND PTAL APPLICATIONS RECEIVED Five Fiscal Year History |       |       |       |       |  |  |
|-------------|--|-------|-------|-------|-------|--|--|
| Fiscal Year | QTR 1  | QTR 2 | QTR 3 | QTR 4 | TOTAL |  |  |
|             |  |       |       |       |       |  |  |
| FY 14/15    |  |       | 1,967 |       | 1,967 |  |  |
|             |  |       |       |       |       |  |  |
| FY 13/14    |  |       |       |       | 6,308 |  |  |
| =14.404.0   |  |       |       |       |       |  |  |
| FY 12/13    | 1,722  | 1,715 | 1,708 | 1,552 | 6,697 |  |  |
| F)/ 44/40   | 4.744  | 4.000 | 4.000 | 1.000 | 0.000 |  |  |
| FY 11/12    | 1,711  | 1,666 | 1,862 | 1,390 | 6,629 |  |  |
| EV 40/44*   | 1.502  | 1.505 | 1.540 | 1406  | 6.047 |  |  |
| FY 10/11*   | 1,503  | 1,505 | 1,543 | 1496  | 6,047 |  |  |

<sup>\*</sup> Applications Received Total and Q4 numbers have been corrected to match the FY 10/11 Annual Report. Previous Reported as: Total 5,914 and Q4 as 1,363 in July 2011 Board Meeting Packet.