

Agenda Item 6

DATE REPORT ISSUED: October 14, 2013
DEPARTMENT: Medical Board of California
SUBJECT: Enforcement Program Survey

REQUESTED ACTION:

No action is requested. This information is being provided to facilitate discussion regarding Agenda Item 6 during the Enforcement Committee Meeting on October 23, 2013.

BACKGROUND INFORMATION:

Pursuant to a request by Dr. GnanaDev, Enforcement Committee Chair, a questionnaire was sent to the Enforcement Committee Members seeking specific examples of problems or concerns within the Enforcement Program. The intention was to receive feedback to identify specific areas of concern from the Members' perspective regarding the Enforcement Program.

SURVEY QUESTIONS:

- 1) Please provide constructive, critical feedback on specific issues you have found within the Enforcement Program. Please provide specific examples of problems/concerns as you see them. For example, the length of time it takes to obtain an expert review takes too long, the evaluation in the complaint unit appears to be too long, etc.
- 2) Please provide specific suggested solutions to the problems you have identified above. For example, the Board should reduce the length of time it offers an expert to provide a review and follow-up a few days before that, the board should ensure complaints are opened within XX days and records are requested within XX days, etc.
- 3) Based upon the statistics provided on the Enforcement Program at the last meeting, do you believe you are receiving the correct information to evaluate the Enforcement Program or do you have other statistics you would like to see? Please be specific as to what other measurements you would like provided.
- 4) Do you have any specific questions regarding the Enforcement Process where you feel you need more information to be provided by staff?
- 5) What barriers do you see that reduce the effectiveness of the Board's Enforcement Program? What recommendations do you have to eliminate those barriers?
- 6) Do you have any other specific suggestions for improvement within the Board's Enforcement Program?