



BreEZe Project Office, Office of Information Services
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BreEZe Project Background and Status

(Rev 4/11/2011)

The BreEZe Project will provide the Department of Consumer Affairs' (DCA) 38 Boards, Bureaus, and Committees with a new enterprise-wide enforcement and licensing system. BreEZe will replace the existing out-dated legacy systems and multiple "work around" systems with an industry-proven integrated solution based on state-of-the-art technology. BreEZe will provide DCA organizations with a solution that provides all applicant tracking, licensing, renewal, enforcement, cashiering, and data management capabilities. In addition to meeting these core DCA business requirements, BreEZe will improve service to the public and connect all license types for an individual licensee. BreEZe will be web-enabled, allowing licensees to complete applications, renewals, and process payments through the internet. The public will also be able to file complaints, access complaint status, and check licensee information. The BreEZe solution will be housed at a three-tier State Data Center in alignment with current State IT policy.

To implement BreEZe, the Department will select a solution vendor that will provide the software solution and implementation services. To help ensure that the selected systems integrator fully understands the Department's business requirements, the DCA is utilizing a modified procurement process. The DCA pre-qualified two bidders to participate in the formal procurement process. The DCA then conducted working sessions with the pre-qualified bidders to evaluate, clarify, and validate functional system requirements, in order to adopt industry best practices where practical.

Current Status

The BreEZe Project is currently in the final stages of procurement and held a public cost opening on April 4, 2011 for the lone compliant bid. The costs came in at higher than the anticipated \$24 million. The initial solution vendor contract total was \$49.7 million. Due to the sensitivity of procurement rules, further disclosure regarding contract cost is not available at this time. DCA and Project leadership will be entering into negotiations with the bidder to secure a feasible contract for the project to move forward.

Sources of Funding

Funding for one time and ongoing project costs will be provided through a redirection of staff, available system support costs after current systems are retired and replaced, and additional funding from the DCA organizations special funds. No State General Funds are required for this project.

Other Significant Project Activities

The BreZE Business and Technical Teams are currently completing a number of key tasks, including but not limited to the following:

- Meeting with Boards and Bureaus to map business processes to system requirements;
- Refining the list of mandatory standard reports;
- Compiling detailed information on system interfaces; and,
- Developing data cleanliness tools for legacy system data.

Key milestones for the remainder of the project are presented below:

Key Milestones for the BreZE Project

ACTION	DATE
1. Cost Opening	April 2011
2. Negotiate Contract Cost with Bidder	April-May 2011
3. Formal Acceptance for Negotiated Contract Cost with Bidder	May-June 2011
4. Submit Draft Special Project Report to California Technology Agency	July 2011
5. Submit 30-day Notification to Legislature	August 2011
6. Project Approval to Move Forward	September 2011
7. Implementation Phases (Five Phases)	December 2012 – February 2014
8. Full system acceptance –PIER	July 2014