MEDICAL BOARD OF CALIFORNIA

DATE REPORT ISSUED: October 1, 2018

ATTENTION: Members, Medical Board of California

SUBJECT: Licensing Program Summary STAFF CONTACT: April Alameda, Chief of Licensing

REQUESTED ACTION:

This report is intended to provide the Members with an update on the Licensing Program at the Medical Board of California (Board). No action is needed at this time.

PROGRAM UPDATE:

The Licensing Program continues to meet weekly goals to ensure licenses are issued promptly. The Licensing Program's strategic goal for reviewing physician's and surgeon's license and postgraduate training authorization letter applications has remained under the 45-day review time since May of 2016. Licensing staff continues to exceed this goal and has maintained a review time of 28 days since November of 2016. In addition, licensing staff continues to process all incoming mail within an average of seven days.

Management continues to convene staff work groups to prepare for the changes to postgraduate training requirements for licensure effective January 1, 2020, as a result of Senate Bill 798 (Hill, Chapter 775, Statutes of 2017).

In 2002, Governor Davis signed into law AB 1045 (Firebaugh) establishing the Licensed Physicians and Dentists from Mexico Pilot Program (Pilot Program), allowing up to 30 licensed physicians from Mexico to practice medicine in California for up to three years. Pursuant to Business and Professions Code (BPC) section 853(B)(8), funding for the three-year Pilot Program must be secured from nonprofit philanthropic entities before implementation can proceed. The Board has received three-year funding commitments for the Pilot Program from two nonprofits: the California Health Care Foundation (CHCF) and Clinica de Salud del Valle De Salinas, a federally qualified health center in Salinas, CA. In September 2017, the Board received the first \$75,000 grant from CHCF and in August 2018, the Board received \$232,525 from Clinica de Salud del Valle de Salinas. With funding of the Pilot Project secured, the Licensing Program has begun development of the Program and anticipates accepting applications from Mexico physicians in early 2019.

A detailed listing of the Licensing Program's statistics is included following this report.

STAFFING:

The Licensing Program recently hired two office technicians for licensing support, a limited term staff services analyst (SSA) to review international medical graduate applications, and a program technician II for the consumer information unit (CIU).

The Licensing Program is recruiting for seven positions: two associate governmental program analyst, two staff services analysts, two management services technicians, and a program technician II.

CONSUMER INFORMATION UNIT:

The CIU continues to handle a heavy call volume with limited staff. The number of calls answered this quarter increased from 16,911 to 17,631.

The SSA in CIU serves as the unit lead and reduced wait times by six minutes within his first month in the unit. The SSA is also reviewing statistics to evaluate training needs and developing a training plan. These tasks will help the Board achieve its strategic goal of reducing call wait times and improving the quality of customer service in CIU.

SPECIALTY BOARD APPLICATIONS:

The Board has two pending applications from specialty boards requesting approval by the Board.

INTERNATIONAL MEDICAL SCHOOLS:

The Licensing Program has nine Self-Assessment Reports pending responses from the international medical schools. During the first quarter, eight new recognition requests were received and five schools were recognized. Currently, the Licensing Program has 97 schools pending recognition.

OUTREACH:

Licensing Fairs:

July 20 University of California – Davis, 12 residents
August 29 Highland Hospital – Oakland, 12 residents
August 31 University of California – Irvine, 24 residents

September 13 California Pacific Medical Center – San Francisco, 27 residents

September 20/21 University of California – San Diego, 56 residents

Presentations on the SB 798 Licensing Requirements effective January 1, 2020:

August 8

September 6

Keck Medical School, 12 program directors Santa Barbara Cottage Hospital, 15 program directors California Academy of Family Physicians, 35 program directors September 8

CONSUMER INFORMATION UNIT FY 18/19								
	FY 18/19	Q1	Q2	Q3	Q4			
Total Calls Answered	17,631	17,631						
Calls Requesting Call Back	7,277	7,277						
Calls Abandoned	4,778	4,778						
CONSUMER INFORMATIO	N UNIT FY	17/18						
	FY 17/18	Q1	Q2	Q3	Q4			
Total Calls Answered	68,253	18,270	15,988	17,084	16,911			
Calls Requesting Call Back	29,849	8,600	6,966	6,805	7,478			
Calls Abandoned	21,236	6,065	5,540	4,756	4,875			

PHYSICIAN & SURGEON DATA FY 18/19							
FY 18/19 Q1 Q2 Q3					Q4		
*Applications Received	1,963	1,963					
Initial Reviews Completed	1,899	1,899					
Licenses Issued	2,080	2,080					
Renewals Issued	18,119	18,119					

^{*}Applications Received does not include applications received with monies that have not been deposited as this process may take several weeks.

PHYSICIAN & SURGEON DATA FY 17/18								
	FY 17/18	Q1	Q2	Q3	Q4			
*Applications Received	8,031	2,338	1,904	2,101	1,688			
Initial Reviews Completed	7,962	2,052	2,091	2,084	1,735			
Licenses Issued	6,694	1,823	1,416	1,700	1,755			
Renewals Issued	70,297	17,189	16,814	19,093	17,201			

SR 2 - CATEGORIES FY 18/19							
	FY 18/19	Q1	Q2	Q3	Q4		
Alcohol/Drugs	2	2					
PG/Medical Knowledge	30	30					
Convictions	6	6					
Other	24	24					

SR 2 - CATEGORIES FY 17/18							
	FY 17/18	Q1	Q2	Q3	Q4		
Alcohol/Drugs	17	1	4	6	6		
PG/Medical Knowledge	67	23	16	19	9		
Convictions	29	9	8	8	4		
Other	138	61	24	20	33		

Unrecognized and Disapproved Medical School Applicants (2135.7) - FY 18/19							
	FY 18/19	Q1	Q2	Q3	Q4		
Beginning	N/A	4					
Received		1					
Reviewed		0					
Not Eligible		0					
Licensed		0					

Unrecognized and Disapproved Medical School Applicants (2135.7) - FY 17/18							
	FY 17/18	Q1	Q2	Q3	Q4		
Beginning	N/A	8	6	10	8		
Received		2	4	1	0		
Reviewed		2	4	1	0		
Not Eligible		0	0	0	0		
Licensed		2	3	4	5		

INTERNATIONAL MEDICAL SCHOOL APPLICATIONS FY 18/19								
	FY 18/19	Q1	Q2	Q3	Q4			
Schools Pending Recognition at Beginning of Quarter	N/A	89						
Pending Self-Assessment Reports (included pending above)	N/A	9						
New Self-Assessment Reports Received (included pending above)	0	0						
New Unrecognized Schools Received	8	8						
Recognized Pursuant to CCR 1314(a)(1)	5	5						
School Recognized Pursuant to CCR 1314(a)(2)	0	0						
TOTAL Schools Pending Recognition at End of Quarter	N/A	97						

INTERNATIONAL MEDICAL SCHOOL APPLICATIONS FY 17/18								
	FY 17/18	Q1	Q2	Q3	Q4			
Schools Pending Recognition at Beginning of Quarter	N/A	74	77	82	86			
Pending Self-Assessment Reports (included pending above)	N/A	5	4	4	2			
New Self-Assessment Reports Received (included pending above)	0	0	0	0	0			
New Unrecognized Schools Received	59	10	19	9	21			
Recognized Pursuant to CCR 1314(a)(1)	41	6	14	5	16			
School Recognized Pursuant to CCR 1314(a)(2)	1	1	0	0	0			
TOTAL Schools Pending Recognition at End of Quarter	N/A	77	82	86	89			

SPECIALTY BOARD APPLICATIONS FY 18/19							
FY 18/19 Q1 Q2 Q3 Q4							
Applications Received	0	0					
Applications Pending	N/A	2					

SPECIALTY BOARD APPLICATIONS FY 17/18								
FY 17/18 Q1 Q2 Q3 Q					Q4			
Applications Received	0	0	0	0	0			
Applications Pending	N/A	2	2	2	2			

LICENSED MIDWIVES FY 18/19							
	FY 18/19	Q1	Q2	Q3	Q4		
Applications Received	6	6					
Applications Pending	N/A	2					
Applications Withdrawn	0	0					
Licenses Issued	5	5					
Licenses Renewed	44	44					

LICENSED MIDWIVES FY 17/18												
FY 17/18 Q1 Q2 Q3 Q4												
Applications Received	30	9	10	9	2							
Applications Pending	N/A	6	6	4	1							
Applications Withdrawn	0	0	0	0	0							
Licenses Issued	36	10	9	11	6							
Licenses Renewed	193	42	44	55	52							

FICTITIOUS NAME PERMITS FY 18/19													
FY 18/19 Q1 Q2 Q3 Q4													
P&S - FNP Received	340	340											
P&S - FNP Issued	315	315											
P&S - FNP Renewed	1,239	1,239											
Podiatric FNP Received	14	14											
Podiatric FNP Issued 6 6													
Podiatric FNP Renewed	33	33											

FICTITIOUS NAME PERMITS FY 17/18												
FY 17/18 Q1 Q2 Q3 Q4												
P&S - FNP Received	1505	334	398	350	423							
P&S - FNP Issued	1,350	358	249	403	340							
P&S - FNP Renewed	5,703	1,319	1,361	1,548	1,475							
Podiatric FNP Received	34	6	11	10	7							
Podiatric FNP Issued	34	7	5	12	10							
Podiatric FNP Renewed	142	39	33	36	34							

POLYSOMNOGRAPHY FY 18/19												
FY 18/19 Q1 Q2 Q3 Q4												
Trainee												
Applications Received	3	3										
Registrations Issued	2	2										
Registrations Renewed 3 3												
Technician												
Applications Received	4	4										
Registrations Issued	3	3										
Registrations Renewed	10	10										
Technologist												
Applications Received	1	1										
Registrations Issued	7	7										
Registrations Renewed	118	118										

POLYSOMNOGRAPHY FY 17/18												
FY 17/18 Q1 Q2 Q3 Q4												
Trainee												
Applications Received	23	8	5	4	6							
Registrations Issued	19	4	6	4	5							
Registrations Renewed	13	3	4	4	2							
Technician												
Applications Received	35	7	6	9	13							
Registrations Issued	34	10	9	4	11							
Registrations Renewed	39	15	9	7	8							
Technologist												
Applications Received	67	20	15	16	16							
Registrations Issued	63	20	16	10	17							
Registrations Renewed	165	60	44	26	35							

RESEARCH PSYCHOANALYST FY 18/19											
FY 18/19 Q1 Q2 Q3 Q4											
RP Applications Received	6	6									
RP Licenses Issued	3	3									

RESEARCH PSYCHOANALYST FY 17/18										
FY 17/18 Q1 Q2 Q3 Q4										
RP Applications Received	7	2	2	2	1					
RP Licenses Issued	5	0	4	1	0					

1327

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WORKLOAD REPORT as of September 30, 2018

Agenda Item 8C
Agenda Item
Fiscal Year 2018-2019

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SPECIAL PROGRAMS FY 18/19 **Applications Applications Applications Permits Permits** Withdrawn or **Permit** Reviewed Received Issued Renewed **Denied** Q2 Q2 Q3 Q2 Q2 Q1 Q3 Q4 Q1 Q4 Q1 Q3 Q4 Q1 Q3 Q4 Q1 Q2 Q3 Q4 2111 6 7 7 14 1 2112 0 6 1 0 0 5 10 7 0 2113 0 2168 0 0 2 4 0 0 0 0 0 2072 0

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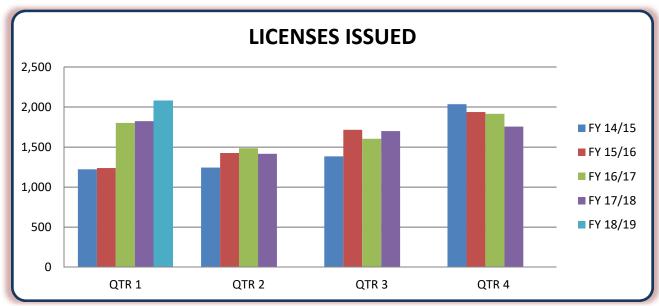
	SPECIAL PROGRAMS FY 17/18																			
Permit Applications Received				s	A	Applic Revi		s		Peri Iss	mits ued			Per Ren	mits ewed			Applic Vithdr Der		
	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4
2111	9	5	9	3	7	7	7	5	7	9	5	6	16	13	16	12	0	0	0	0
2112	0	1	1	0	0	0	1	1	0	0	0	0	1	0	1	1	0	0	0	0
2113	2	6	7	14	4	4	5	9	10	3	6	10	1	11	5	13	1	1	0	0
2168	1	2	0	1	0	1	1	0	0	0	1	1	3	1	2	1	0	0	0	0
2072	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
1327	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0

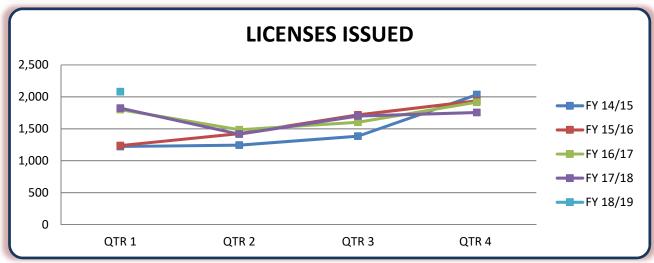
2111 - Visiting Fellow (doesn't satisfy postgraduate training required for licensure)

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- 2112 Hospital Fellowship Program Non-Citizen (does not satisfy postgraduate training required for licensure)
- 2113 Medical School Faculty Member (may satisfy postgraduate training required for licensure)
- 2168 Special Faculty Permit (academically eminent; unrestricted practice within sponsoring medical school not eligible for licensure)
- 2072 Special Permit Correctional Facility
- 1327 Medical Student Rotations Non-ACGME Hospital Rotation

PHYSICIAN'S AND SURGEON'S LICENSES ISSUED Five Fiscal Year History											
Fiscal Year	Fiscal Year QTR 1 QTR 2 QTR 3 QTR 4										
FY 18/19	2,080				2,080						
FY 17/18	1,823	1,416	1,700	1,755	6,694						
FY 16/17	1,801	1,485	1,603	1,916	6,805						
FY 15/16	1,237	1,425	1,716	1,938	6,316						
FY 14/15	1,222	1,243	1,383	2,035	5,883						





	PHYSICIAN'S AND SURGEON'S APPLICATIONS RECEIVED Five Fiscal Year History											
Fiscal Year	QTR 1	QTR 2	QTR 3	QTR 4	TOTAL							
FY 18/19	1,963				1,963							
FY 17/18	2,338	1,904	2,101	1,688	8,031							
FY 16/17	2,178	1,859	2,035	1,729	7,801							
FY 15/16	2,262	1,732	2,094	1,675	7,763							
FY 14/15			1,967	1,516	6,850							

Applications Received data for the current quarter does not include applications received with monies that have not been deposited as this process may take several weeks.

