

## MEDICAL BOARD STAFF REPORT

DATE REPORT ISSUED: July 17, 2019  
ATTENTION: Members, Medical Board of California  
SUBJECT: Licensing Program Summary  
STAFF CONTACT: April Alameda, Chief of Licensing

REQUESTED ACTION:

This report is intended to provide the Members with an update on the Licensing Program at the Medical Board of California (Board). No action is needed at this time.

PROGRAM UPDATE:

The Licensing Program (Program) management team and staff continue to work on the implementation plan for the upcoming licensing/postgraduate training changes that will take place on January 1, 2020. The Board's Information Systems Branch (ISB) continues to work with the Department of Consumer Affairs to ensure that the BreEZe online system is updated, and applicants for postgraduate training licenses will be able to apply online by January 1, 2020.

The Board's website has been updated to reflect information about the upcoming licensing/postgraduate training changes. The Program will continue to expand on its information related to the upcoming changes and update the Board's website as information is available.

The Program has concluded a total of 10 interactive webinars to educate over 500 stakeholders on the upcoming changes to postgraduate training and licensing requirements. The purpose of these webinars was to ensure programs and applicants have sufficient time to prepare for the new requirements. The webinars focused on the changes to postgraduate training requirements and international medical school recognition, along with the new postgraduate training license process and notification requirements. Following the presentation, an interactive chat allowed participants to ask questions and the Chief of Licensing provided further clarification. Following the webinar, the presentation slides were sent to all participants via email. In addition, the webinar is posted on the Board's website.

The Program is currently conducting case audits on each application file to ensure accuracy and to inform applicants by September 2019 of the forthcoming changes and what is required to proceed with the application process.

The Program continues to work with ISB on the development of the new web portal that will be implemented by January 1, 2020. The new web portal will allow the Board to electronically receive verification documents from medical schools and postgraduate training programs. Automating this process will not only improve customer service, but also assist the Board in achieving its strategic goal of eliminating the potential for loss of documentation and streamlining the licensing process.

The program is working with medical schools and postgraduate training programs to test the system and make any necessary adjustments before full implementation by January 1, 2020.

The Program continues to meet weekly goals and to ensure licenses are issued promptly. The Program is currently experiencing an increase in workload due to the upcoming licensing/postgraduate training changes as applicants are trying to obtain licensure by December 31, 2019.

The Program received and responded to 3,889 emails via the Licensing Webmaster last quarter regarding topics, such as continuing medical education, renewals, pocket certificates, and application status.

The Program has implemented a new internal process to streamline the continuing medical education auditing processes due to the additional monthly workload because of the increase from 1 to 10 percent of licensees and permit holders randomly audited each month.

MEXICO PILOT PROGRAM:

The Board has received twenty-nine (29) physician applications and six (6) nonprofit community health center applications, which are currently under review. The information regarding the program is available on the Board’s website. The Board is also working on an Interagency Agreement with the medical school that will conduct the evaluation of the program.

CONSUMER INFORMATION UNIT:

The Consumer Information Unit (CIU) continues to handle a heavy call volume. The number of calls answered this quarter increased from 19,234 to 19,578.

The CIU remains fully staffed and recently received training in enforcement allowing them to resolve more consumer issues without the need to transfer calls.

OUTREACH:

The Program continues to evaluate its outreach efforts to medical schools, applicants, licensees, and consumers as part of its strategic goal to increase awareness of the Board, its mission, activities, and services. In an effort to promote outreach, the Program will notify California medical schools and postgraduate training programs in fall 2019 of the various outreach opportunities to schedule for the 2020 calendar year.

The Licensing Program participated in the following licensing fairs:

<b>Dates</b>	<b>Locations</b>	<b>Residents in Attendance</b>
April 3	Senate Bill 798 Presentation Webinar	63
April 5	UCSF Benioff Children’s Hospital	57
April 19	UC Davis	125
April 26	UCSF Fresno	57
May 1-2	UCLA / David Geffen School of Medicine	Day 1 –73 Day 2 – 67

<b>CONSUMER INFORMATION UNIT Fiscal Year 18-19</b>	<b>2018- 2019</b>	<b>Quarter 1</b>	<b>Quarter 2</b>	<b>Quarter 3</b>	<b>Quarter 4</b>
Total Calls Answered	<b>79,058</b>	22,200	18,046	19,234	19,578
Calls Requesting Call Back	<b>15,582</b>	7,277	3,378	2,311	2,616
Calls Abandoned	<b>13,455</b>	4,778	3,267	2,579	2,831

<b>CONSUMER INFORMATION UNIT Fiscal Year 17-18</b>	<b>2017- 2018</b>	<b>Quarter 1</b>	<b>Quarter 2</b>	<b>Quarter 3</b>	<b>Quarter 4</b>
Total Calls Answered	<b>68,253</b>	18,270	15,988	17,084	16,911
Calls Requesting Call Back	<b>29,849</b>	8,600	6,966	6,805	7,478
Calls Abandoned	<b>21,236</b>	6,065	5,540	4,756	4,875

<b>PHYSICIAN &amp; SURGEON DATA Fiscal Year 18-19</b>	<b>2018- 2019</b>	<b>Quarter 1</b>	<b>Quarter 2</b>	<b>Quarter 3</b>	<b>Quarter 4</b>
*Applications Received	<b>7,720</b>	2,047	1,857	2,176	1,640
Initial Reviews Completed	<b>7,694</b>	1,911	2,021	2,040	1,722
Licenses Issued	<b>6,698</b>	2,080	1,416	1,541	1,661
Renewals Issued	<b>72,877</b>	18,079	16,510	17,927	20,361

<b>PHYSICIAN &amp; SURGEON DATA Fiscal Year 17-18</b>	<b>2017- 2018</b>	<b>Quarter 1</b>	<b>Quarter 2</b>	<b>Quarter 3</b>	<b>Quarter 4</b>
*Applications Received	<b>8,031</b>	2,338	1,904	2,101	1,688
Initial Reviews Completed	<b>7,962</b>	2,052	2,091	2,084	1,735
Licenses Issued	<b>6,694</b>	1,823	1,416	1,700	1,755
Renewals Issued	<b>70,297</b>	17,189	16,814	19,093	17,201

\*Applications Received does not include applications received with monies that have not been deposited as this process may take several weeks.

<b>SENIOR REVIEW 2 - CATEGORIES Fiscal Year 18-19</b>	<b>2018- 2019</b>	<b>Quarter 1</b>	<b>Quarter 2</b>	<b>Quarter 3</b>	<b>Quarter 4</b>
Alcohol/Drugs	<b>17</b>	2	1	10	4
PG/Medical Knowledge	<b>142</b>	30	17	40	55
Convictions	<b>40</b>	6	10	18	6
Other	<b>158</b>	24	27	64	43

<b>SENIOR REVIEW 2 - CATEGORIES Fiscal Year 17-18</b>	<b>2017- 2018</b>	<b>Quarter 1</b>	<b>Quarter 2</b>	<b>Quarter 3</b>	<b>Quarter 4</b>
Alcohol/Drugs	<b>17</b>	1	4	6	6
PG/Medical Knowledge	<b>67</b>	23	16	19	9
Convictions	<b>29</b>	9	8	8	4
Other	<b>138</b>	61	24	20	33

<b>Unrecognized &amp; Disapproved Medical School Applicants (2135.7) Fiscal Year 18-19</b>	<b>2018-2019</b>	<b>Quarter 1</b>	<b>Quarter 2</b>	<b>Quarter 3</b>	<b>Quarter 4</b>
Received	5	1	1	3	0
Not Eligible	0	0	0	0	0
Licensed	6	0	2	4	1

<b>Unrecognized &amp; Disapproved Medical School Applicants (2135.7) Fiscal Year 17-18</b>	<b>2017-2018</b>	<b>Quarter 1</b>	<b>Quarter 2</b>	<b>Quarter 3</b>	<b>Quarter 4</b>
Received	7	2	4	1	0
Not Eligible	0	0	0	0	0
Licensed	14	2	3	4	5

<b>International Medical School Applications Fiscal Year 18-19</b>	<b>2018-2019</b>	<b>Quarter 1</b>	<b>Quarter 2</b>	<b>Quarter 3</b>	<b>Quarter 4</b>
Requests for Recognition Received	44	8	13	19	4
Recognized Pursuant to CCR 1314(a)(1)	30	5	4	17	4
Recognized Pursuant to CCR 1314(a)(2)	0	0	0	0	0
TOTAL Schools Pending Recognition	N/A	97	21*	31*	12*

<b>International Medical School Applications Fiscal Year 17-18</b>	<b>2017-2018</b>	<b>Quarter 1</b>	<b>Quarter 2</b>	<b>Quarter 3</b>	<b>Quarter 4</b>
Requests for Recognition Received	59	10	19	9	21
Recognized Pursuant to CCR 1314(a)(1)	41	6	14	5	16
Recognized Pursuant to CCR 1314(a)(2)	1	1	0	0	0
TOTAL Schools Pending Recognition	N/A	77	82	86	89

\*Due to upcoming 2020 law changes, several medical schools have withdrawn their requests for recognition.

<b>LICENSED MIDWIVES Fiscal Year 18-19</b>	<b>2018-2019</b>	<b>Quarter 1</b>	<b>Quarter 2</b>	<b>Quarter 3</b>	<b>Quarter 4</b>
Applications Received	43	8	11	15	9
Licenses Issued	40	5	9	15	11
Licenses Renewed	188	43	47	51	47

<b>LICENSED MIDWIVES Fiscal Year 17-18</b>	<b>2017-2018</b>	<b>Quarter 1</b>	<b>Quarter 2</b>	<b>Quarter 3</b>	<b>Quarter 4</b>
Applications Received	30	9	10	9	2
Licenses Issued	36	10	9	11	6
Licenses Renewed	193	42	44	55	52

<b>FICTITIOUS NAME PERMIT Fiscal Year 18-19</b>	<b>2018- 2019</b>	<b>Quarter 1</b>	<b>Quarter 2</b>	<b>Quarter 3</b>	<b>Quarter 4</b>
P&S - FNP Received	1490	357	387	366	380
P&S - FNP Issued	1,345	315	352	313	365
P&S - FNP Renewed	5,311	1,216	1,196	1,473	1,426
Podiatric FNP Received	28	0	16	9	3
Podiatric FNP Issued	39	6	15	11	7
Podiatric FNP Renewed	143	33	42	33	35

<b>FICTITIOUS NAME PERMIT Fiscal Year 17-18</b>	<b>2017- 2018</b>	<b>Quarter 1</b>	<b>Quarter 2</b>	<b>Quarter 3</b>	<b>Quarter 4</b>
P&S - FNP Received	1505	334	398	350	423
P&S - FNP Issued	1,350	358	249	403	340
P&S - FNP Renewed	5,703	1,319	1,361	1,548	1,475
Podiatric FNP Received	34	6	11	10	7
Podiatric FNP Issued	34	7	5	12	10
Podiatric FNP Renewed	142	39	33	36	34

<b>POLYSOMNOGRAPHY Fiscal Year 18-19</b>	<b>2018- 2019</b>	<b>Quarter 1</b>	<b>Quarter 2</b>	<b>Quarter 3</b>	<b>Quarter 4</b>
Trainee Applications Received	21	3	4	9	5
Trainee Registrations Issued	19	1	3	8	7
Trainee Registrations Renewed	22	3	6	8	5
Technician Applications Received	29	9	5	10	5
Technician Registrations Issued	25	4	10	6	5
Technician Registrations Renewed	48	10	15	10	13
Technologists Applications Received	39	9	9	8	13
Technologists Registrations Issued	30	7	11	5	7
Technologists Registrations Renewed	434	118	135	98	83

<b>POLYSOMNOGRAPHY Fiscal Year 17-18</b>	<b>2017- 2018</b>	<b>Quarter 1</b>	<b>Quarter 2</b>	<b>Quarter 3</b>	<b>Quarter 4</b>
Trainee Applications Received	23	8	5	4	6
Trainee Registrations Issued	19	4	6	4	5
Trainee Registrations Renewed	13	3	4	4	2
Technician Applications Received	35	7	6	9	13
Technician Registrations Issued	34	10	9	4	11
Technician Registrations Renewed	39	15	9	7	8
Technologists Applications Received	67	20	15	16	16
Technologists Registrations Issued	63	20	16	10	17
Technologists Registrations Renewed	165	60	44	26	35

<b>RESEARCH PSYCHOANALYST Fiscal Year 18-19</b>	<b>2018- 2019</b>	<b>Quarter 1</b>	<b>Quarter 2</b>	<b>Quarter 3</b>	<b>Quarter 4</b>
RP Applications Received	6	6	0	0	0
RP Licenses Issued	4	3	1	0	0

<b>RESEARCH PSYCHOANALYST Fiscal Year 17-18</b>	<b>2017- 2018</b>	<b>Quarter 1</b>	<b>Quarter 2</b>	<b>Quarter 3</b>	<b>Quarter 4</b>
RP Applications Received	7	2	2	2	1
RP Licenses Issued	5	0	4	1	0

<b>SPECIAL PROGRAMS Fiscal Year 18-19</b>	<b>2018-2019</b>	<b>Quarter 1</b>	<b>Quarter2</b>	<b>Quarter 3</b>	<b>Quarter 4</b>
2111 Applications Received	18	6	8	4	3
2111 Applications Reviewed	17	7	2	8	3
2111 Permits Issued	15	7	2	6	5
2111 Permits Renewed	41	8	8	25	10
2112 Applications Received	0	0	0	0	0
2112 Applications Reviewed	0	0	0	0	0
2112 Permits Issued	1	1	0	0	0
2112 Permits Renewed	1	0	0	1	0
2113 Applications Received	20	5	4	11	6
2113 Applications Reviewed	20	10	4	6	9
2113 Permits Issued	18	10	3	5	8
2113 Permits Renewed	20	7	5	8	16
2168 Applications Received	1	0	0	1	0
2168 Applications Reviewed	1	0	0	1	0
2168 Permits Issued	2	2	0	0	0
2168 Permits Renewed	10	4	4	2	2

<b>SPECIAL PROGRAMS Fiscal Year 17-18</b>	<b>2017-2018</b>	<b>Quarter 1</b>	<b>Quarter2</b>	<b>Quarter 3</b>	<b>Quarter 4</b>
2111 Applications Received	26	9	5	9	3
2111 Applications Reviewed	26	7	7	7	5
2111 Permits Issued	27	7	9	5	6
2111 Permits Renewed	57	16	13	16	12
2112 Applications Received	2	0	1	1	0
2112 Applications Reviewed	2	0	0	1	1
2112 Permits Issued	0	0	0	0	0
2112 Permits Renewed	3	1	0	1	1
2113 Applications Received	29	2	6	7	14
2113 Applications Reviewed	22	4	4	5	9
2113 Permits Issued	29	10	3	6	10
2113 Permits Renewed	30	1	11	5	13
2168 Applications Received	4	1	2	0	1
2168 Applications Reviewed	2	0	1	1	0
2168 Permits Issued	2	0	0	1	1
2168 Permits Renewed	7	3	1	2	1

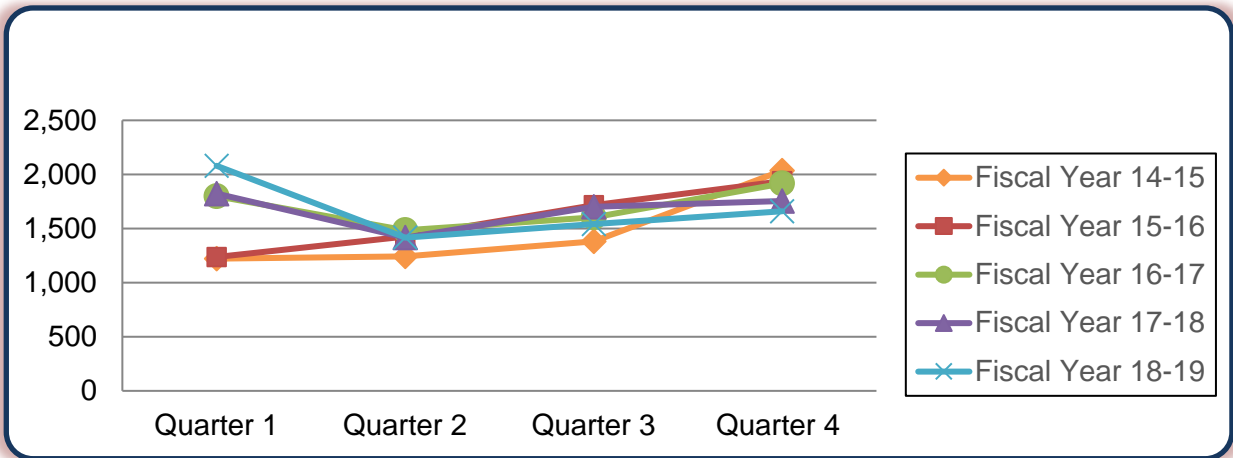
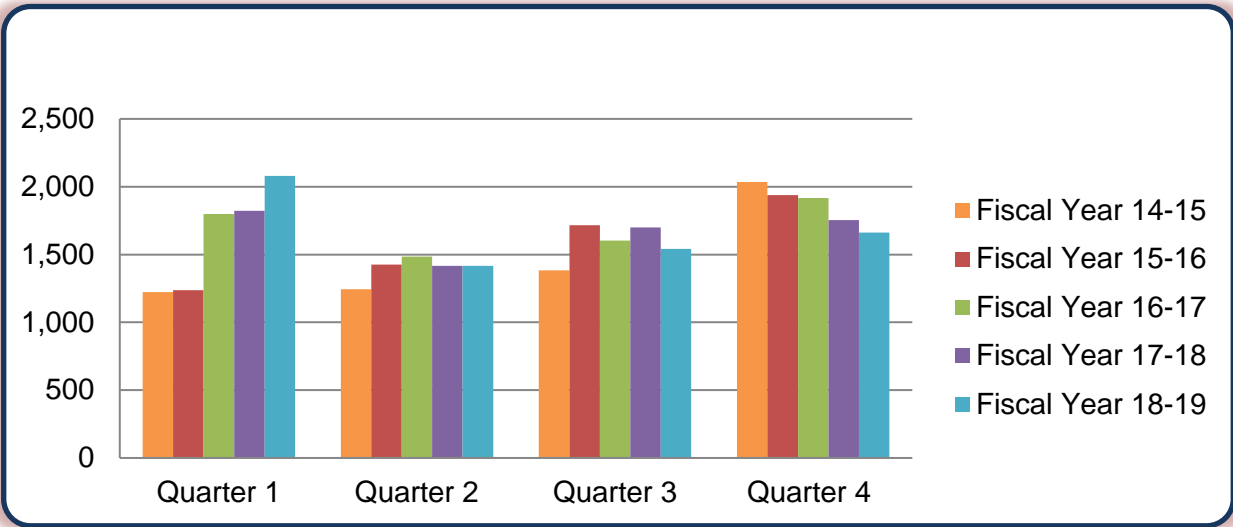
2111 - Visiting Fellow (doesn't satisfy postgraduate training required for licensure)

2112 - Hospital Fellowship Program Non-Citizen (does not satisfy postgraduate training required for licensure)

2113 - Medical School Faculty Member (may satisfy postgraduate training required for licensure)

2168 - Special Faculty Permit (academically eminent; unrestricted practice within sponsoring medical school - not eligible for licensure)

Fiscal Year	Quarter 1	Quarter 2	Quarter 3	Quarter 4	TOTAL
Fiscal Year 18-19	2,080	1,416	1,541	1,661	<b>6,698</b>
Fiscal Year 17-18	1,823	1,416	1,700	1,755	<b>6,694</b>
Fiscal Year 16-17	1,799	1,484	1,603	1,916	<b>6,802</b>
Fiscal Year 15-16	1,237	1,425	1,716	1,938	<b>6,316</b>
Fiscal Year 14-15	1,222	1,243	1,383	2,035	<b>5,883</b>





Fiscal Year	Quarter 1	Quarter 2	Quarter 3	Quarter 4	TOTAL
Fiscal Year 18-19	2,047	1,857	2,176	1,640	<b>7,720</b>
Fiscal Year 17-18	2,338	1,904	2,101	1,688	<b>8,031</b>
Fiscal Year 16-17	2,194	1,943	2,118	1,723	<b>7,978</b>
Fiscal Year 15-16	2,262	1,732	2,094	1,675	<b>7,763</b>
Fiscal Year 14-15			1,967	1,516	<b>6,850</b>

Applications Received data for the current quarter does not include applications received with monies that have not been deposited as this process may take several weeks.

