

## MEDICAL BOARD STAFF REPORT

DATE REPORT ISSUED: October 20, 2021  
ATTENTION: Members, Medical Board of California  
SUBJECT: Licensing Program Summary  
STAFF CONTACT: Marina O'Connor, Chief of Licensing

REQUESTED ACTION:

This report is intended to provide the Members with an update on the Licensing Program at the Medical Board of California (Board).

PROGRAM UPDATE:

The Board received a similar volume of Postgraduate Training License (PTL) and Physician's and Surgeon's (P&S) license applications in the first quarter of Fiscal Year (FY) 2021-2022 compared to the first quarter of FY 2020-2021. The Licensing staff continue to keep the processing times for initial review around 30 days for both PTL applications and P&S License applications.

In continuation of its business process mapping project in collaboration with the Department of Consumer Affairs' Organization Improvement Office, the Licensing Program has commenced its value-stream-analysis to identify which processes add value, are business necessary, or do not add value, in its effort to eliminate unnecessary steps and identify process efficiencies.

## SENATE BILL (SB) 806

Effective January 1, 2022, SB 806 makes significant changes to physician and surgeon licensure and renewal requirements. Specifically, SB 806 changes the postgraduate training requirements for P&S licenses to 12 (U.S./domestic graduates) or 24 (international graduates) months compared to the current 36 months required for licensure.

SB 806 also requires licensees to provide proof of credit for 36 months of board-approved postgraduate training, including credit for 24 months in the same program, at the time of initial renewal. Licensees have up to 60 days following their initial license expiration date to provide this documentation, or their license will change to delinquent status. Licensing staff will need to review this documentation prior to approving the renewal application.

SB 806 increases the application processing fee from \$442 to \$625, the initial license fee from \$783 to \$863, and for licenses that expire on or after January 1, 2022, the biennial renewal fee from \$783 to \$863.

As the Licensing Program begins preparations for the implementation of the new training requirements and application and licensure fee increases enacted under SB

806, staff are preparing for a possible increase in licensing applications leading up to January 1, 2022, in anticipation of the fee increases. The Licensing Program is also anticipating a surge in license applications starting in January 2022, as more applicants will qualify for licensure under the new training requirements. Maintaining low processing times will ensure the Licensing Program is in the best possible position if application volumes increase as anticipated.

The Licensing Program has already begun flagging pending applications that do not meet the current licensure requirements but may qualify for licensure as of January 1, 2022. Licensing staff have also begun reviewing and updating procedures, forms, website content and BreEZe to implement the changes under SB 806.

#### TEMPORARY LICENSE

In Quarter 1 of the current fiscal year, the Board made the necessary BreEZe changes to begin issuing temporary licenses pursuant to Business and Professions Code (BPC) section 115.6, which states an individual who is eligible for a Physician's and Surgeon's License and is married to, or in a domestic partnership, or other legal union with an active-duty member of the United States Armed Forces who is assigned to a duty station in California under official active-duty military orders may be eligible for a temporary license.

A temporary license is valid for a period of 12 months, or until the full P&S license is issued, allowing an applicant to work on completing the application process for the full P&S license. The licensee will receive a wall certificate and [their temporary license profile will be available online](#), once approved.

To date, the Board has not issued a Temporary License.

#### MEXICO PILOT PROGRAM (MPP)

While the Board has issued two MPP physician licenses, as requested by the licensees that qualify for licensure, 22 applicants qualify for licensure but have not requested the issuance of their license and one applicant remains deficient.

The University of California (UC), Davis, Center for Reducing Health Disparities, has met with all four participating community health centers to review the quantitative evaluation instruments and provide an opportunity for feedback. UC Davis also completed site visits of all the community health centers.

#### WEBMASTER

The Licensing Program received 3,421 emails and responded to 3,420 via the Licensing Webmaster in Quarter 1 of the current fiscal year regarding topics such as application status checks, DCA waiver criteria, license renewal, and pocket cards.

#### COVID-19 WAIVER UPDATE

Pursuant to the Governor's [Executive Order N-39-20](#) issued March 30, 2020, during the COVID-19 State of Emergency, the DCA director may waive any statutory or regulatory requirements with respect to a professional license issued pursuant to Division 2 (Healing Arts boards) of the Business and Professions Code. In addition, pursuant to [Executive Order N-40-20](#), the DCA director may waive any statutory or regulatory requirements with respect to continuing education for licenses issued pursuant to Division 3 of the Business and Professions Code.

Since the last Board meeting, the director has issued additional waivers for applicants and licensees.

#### DCA Waiver DCA-21-194 Order Waiving License Renewal Requirements (Division 2)

[DCA Waiver DCA-21-194](#) extends the deferral of the CME requirement for physicians and surgeons and licensed midwives with a license that expires between October 1, 2021, and October 31, 2021, for a six-month period.

Licensees eligible under this waiver must complete their CME no later than April 30, 2022. This temporary waiver does not apply to any CME, training, or examination required pursuant to a disciplinary order against a license. In order to receive the CME waiver at the time of renewal, licensees must submit a complete renewal application and pay the required fees. There are no additional steps.

#### DCA Waiver DCA-21-187 Order Extending DCA-20-02, 20-57, 20-91, and 21-165 Order Waiving License Reactivation or Restoration Requirements

DCA Waiver DCA-21-187 waives any statutory or regulatory requirement that an individual seeking to reactivate or restore a license demonstrate compliance with, any continuing education requirements and pay any fees (including renewal, delinquency, penalty, or late fees, or any other statutory or regulatory fees) in order to reactivate or restore a retired, inactive, or canceled license.

These waivers apply only to an individual's license that is in a retired, inactive, or canceled status, and has been in such status no longer than five years. A license reactivated or restored pursuant to these waivers is valid until November 1, 2021, or when the State of Emergency ceases to exist, whichever is sooner.

#### DCA Waiver DCA-21-197 Order Extending DCA-21-177, 21-155, 21-131, 21-107, 20-78, and 20-66, Extending Time to Satisfy Examination Requirements

DCA Waiver DCA-21-197 waives California Code of Regulations, title 16, section 1306, subdivision (a)(4), to the extent it requires applicants to pass or retake the examination within one year, subject to the condition that an applicant must pass or retake the examination within 18 months from the date of written notification by the Board, for P&S applicants whose applications are deemed abandoned between October 1, 2021, and October 31, 2021, due to the applicant failing to pass or retake Step 3 of the United States Medical Licensing Examination.

DIRECT ONLINE CERTIFICATION SUBMISSION (DOCS) PORTAL

The Licensing Program has registered 988 users across 176 registered medical schools, 1,484 postgraduate training programs, and 264 program facilities for the DOCS portal. These registered users have uploaded over 18,491 documents to DOCS. In the last two (2) months, the Board has trained additional licensing staff to assist with DOCS registration and processing documents. DOCS continues to be a vital instrument to the Licensing Program, allowing the Board to issue medical licenses without the delays of mailing required documents for licensure.

CONSUMER INFORMATION UNIT

In quarter one of FY 2021-2022, the Consumer Information Unit (CIU) received 18,379 calls, with an average wait time of 14:57 minutes. Four (4) of the topics most responded to in CIU during this quarter were complaint questions, physician and surgeon application questions, including a high volume of calls received regarding application status checks, and renewal questions. Board staff from various units continued to assist CIU when call volumes were high to help minimize wait times.

**WORKLOAD REPORT**  
as of September 30, 2021

<b>CONSUMER INFORMATION UNIT Fiscal Year 21-22</b>	<b>2021- 2022</b>	<b>Quarter 1</b>	<b>Quarter 2</b>	<b>Quarter 3</b>	<b>Quarter 4</b>
Total Calls Answered	<b>14,297</b>	14,297			
*Calls Requesting Call Back	<b>4,450</b>	4,450			
Calls Abandoned	<b>4,138</b>	4,138			

<b>CONSUMER INFORMATION UNIT Fiscal Year 20-21</b>	<b>2020- 2021</b>	<b>Quarter 1</b>	<b>Quarter 2</b>	<b>Quarter 3</b>	<b>Quarter 4</b>
Total Calls Answered	<b>59,030</b>	16,094	12,942	14,370	15,624
*Calls Requesting Call Back	<b>16,098</b>	5,480	3,962	3,896	2,760
Calls Abandoned	<b>14,101</b>	4,563	3,537	3,359	2,642

\*Calls Requesting Call Back is a subset of Total Calls Answered

<b>PHYSICIAN &amp; SURGEON DATA Fiscal Year 21-22</b>	<b>2021- 2022</b>	<b>Quarter 1</b>	<b>Quarter 2</b>	<b>Quarter 3</b>	<b>Quarter 4</b>
P&S Initial License Apps Received	<b>839</b>	839			
P&S Transition Apps Received	<b>82</b>	82			
*Total P&S Applications Received	<b>921</b>	921			
Initial Reviews Completed	<b>1,026</b>	1,026			
Licenses Issued	<b>1,810</b>	1,810			
Renewals Issued	<b>18,166</b>	18,166			

<b>PHYSICIAN &amp; SURGEON DATA Fiscal Year 20-21</b>	<b>2020- 2021</b>	<b>Quarter 1</b>	<b>Quarter 2</b>	<b>Quarter 3</b>	<b>Quarter 4</b>
P&S Initial License Apps Received	<b>4,409</b>	886	1,098	1,456	969
P&S Transition Apps Received	<b>290</b>	0	7	74	209
*Total P&S Applications Received	<b>4,699</b>	886	1,105	1,530	1,178
Initial Reviews Completed	<b>4,938</b>	866	1,145	1,631	1,296
Licenses Issued	<b>4,341</b>	1,227	848	992	1,274
Renewals Issued	<b>70,802</b>	17,121	17,098	17,223	19,360

<b>POSTGRADUATE TRAINING LICENSE DATA Fiscal Year 21-22</b>	<b>2021- 2022</b>	<b>Quarter 1</b>	<b>Quarter 2</b>	<b>Quarter 3</b>	<b>Quarter 4</b>
*Applications Received	<b>1,266</b>	1,266			
Initial Reviews Completed	<b>1,735</b>	1,735			
Licenses Issued	<b>1,774</b>	1,774			

<b>POSTGRADUATE TRAINING LICENSE DATA Fiscal Year 20-21</b>	<b>2020- 2021</b>	<b>Quarter 1</b>	<b>Quarter 2</b>	<b>Quarter 3</b>	<b>Quarter 4</b>
*Applications Received	<b>3,099</b>	1,337	246	122	1,394
Initial Reviews Completed	<b>3,467</b>	1,634	905	68	860
Licenses Issued	<b>3,865</b>	1,902	1,519	295	149

\*Applications Received does not include applications received with monies that have not been deposited as this process may take several weeks.

**WORKLOAD REPORT  
as of September 30, 2021**

<b>CATEGORIES OF APPLICATIONS REFERRED TO SENIOR REVIEW 2* Fiscal Year 21-22</b>	<b>2021-2022</b>	<b>Quarter 1</b>	<b>Quarter 2</b>	<b>Quarter 3</b>	<b>Quarter 4</b>
Alcohol/Drugs	4	4			
PG/Medical Knowledge	12	12			
Convictions	8	8			
Other	5	5			

<b>CATEGORIES OF APPLICATIONS REFERRED TO SENIOR REVIEW 2* Fiscal Year 20-21</b>	<b>2020-2021</b>	<b>Quarter 1</b>	<b>Quarter 2</b>	<b>Quarter 3</b>	<b>Quarter 4</b>
Alcohol/Drugs	10	6	3	1	0
PG/Medical Knowledge	49	15	16	12	6
Convictions	24	9	9	5	1
Other	54	25	17	10	2

\*One application may be counted in more than one category.

<b>LICENSED MIDWIVES Fiscal Year 21-22</b>	<b>2021-2022</b>	<b>Quarter 1</b>	<b>Quarter 2</b>	<b>Quarter 3</b>	<b>Quarter 4</b>
Applications Received	5	5			
Licenses Issued	11	11			
Licenses Renewed	42	42			

<b>LICENSED MIDWIVES Fiscal Year 20-21</b>	<b>2020-2021</b>	<b>Quarter 1</b>	<b>Quarter 2</b>	<b>Quarter 3</b>	<b>Quarter 4</b>
Applications Received	44	14	7	10	13
Licenses Issued	36	5	8	8	15
Licenses Renewed	225	60	39	70	56

<b>FICTITIOUS NAME PERMIT Fiscal Year 21-22</b>	<b>2021-2022</b>	<b>Quarter 1</b>	<b>Quarter 2</b>	<b>Quarter 3</b>	<b>Quarter 4</b>
P&S - FNP Received	436	436			
P&S - FNP Issued	423	423			
P&S - FNP Renewed	1,300	1,300			
Podiatric FNP Received	5	5			
Podiatric FNP Issued	6	6			
Podiatric FNP Renewed	31	31			

<b>FICTITIOUS NAME PERMIT Fiscal Year 20-21</b>	<b>2020-2021</b>	<b>Quarter 1</b>	<b>Quarter 2</b>	<b>Quarter 3</b>	<b>Quarter 4</b>
P&S - FNP Received	1,583	402	395	371	415
P&S - FNP Issued	1,418	304	335	389	390
P&S - FNP Renewed	5,415	1,359	1,140	1,432	1,484
Podiatric FNP Received	34	14	7	8	5
Podiatric FNP Issued	30	11	6	6	7
Podiatric FNP Renewed	132	39	33	32	28

**WORKLOAD REPORT**  
as of September 30, 2021

<b>POLYSOMNOGRAPHY Fiscal Year 21-22</b>	<b>2021- 2022</b>	<b>Quarter 1</b>	<b>Quarter 2</b>	<b>Quarter 3</b>	<b>Quarter 4</b>
Trainee Applications Received	5	5			
Trainee Registrations Issued	7	7			
Trainee Registrations Renewed	7	7			
Technician Applications Received	8	8			
Technician Registrations Issued	15	15			
Technician Registrations Renewed	15	15			
Technologist Applications Received	5	5			
Technologist Registrations Issued	5	5			
Technologist Registrations Renewed	59	59			

<b>POLYSOMNOGRAPHY Fiscal Year 20-21</b>	<b>2020- 2021</b>	<b>Quarter 1</b>	<b>Quarter 2</b>	<b>Quarter 3</b>	<b>Quarter 4</b>
Trainee Applications Received	9	0	0	2	7
Trainee Registrations Issued	5	0	0	1	4
Trainee Registrations Renewed	21	3	4	8	6
Technician Applications Received	16	5	8	1	2
Technician Registrations Issued	15	4	1	5	5
Technician Registrations Renewed	62	10	22	9	21
Technologist Applications Received	20	9	2	7	2
Technologist Registrations Issued	20	6	4	5	5
Technologist Registrations Renewed	417	119	130	82	86

<b>RESEARCH PSYCHOANALYST Fiscal Year 21-22</b>	<b>2021- 2022</b>	<b>Quarter 1</b>	<b>Quarter 2</b>	<b>Quarter 3</b>	<b>Quarter 4</b>
RP Applications Received	1	1			
RP Licenses Issued	4	4			
RP Licenses Renewed	1	1			

<b>RESEARCH PSYCHOANALYST Fiscal Year 20-21</b>	<b>2020- 2021</b>	<b>Quarter 1</b>	<b>Quarter 2</b>	<b>Quarter 3</b>	<b>Quarter 4</b>
RP Applications Received	9	0	2	2	5
RP Licenses Issued	4	0	2	0	2
RP Licenses Renewed	15	6	6	3	0

**WORKLOAD REPORT**  
as of September 30, 2021

<b>SPECIAL PROGRAMS Fiscal Year 21-22</b>	<b>2021-2022</b>	<b>Quarter 1</b>	<b>Quarter2</b>	<b>Quarter 3</b>	<b>Quarter 4</b>
2111 Applications Received	3	3			
2111 Applications Reviewed	3	3			
2111 Permits Issued	3	3			
2111 Permits Renewed	4	4			
2112 Applications Received	0	0			
2112 Applications Reviewed	0	0			
2112 Permits Issued	0	0			
2112 Permits Renewed	0	0			
2113 Applications Received	4	4			
2113 Applications Reviewed	4	4			
2113 Permits Issued	9	9			
2113 Permits Renewed	9	9			
2168 Applications Received	0	0			
2168 Applications Reviewed	0	0			
2168 Permits Issued	0	0			
2168 Permits Renewed	3	3			

<b>SPECIAL PROGRAMS Fiscal Year 20-21</b>	<b>2020-2021</b>	<b>Quarter 1</b>	<b>Quarter2</b>	<b>Quarter 3</b>	<b>Quarter 4</b>
2111 Applications Received	13	8	0	1	4
2111 Applications Reviewed	12	3	5	0	4
2111 Permits Issued	13	3	6	1	3
2111 Permits Renewed	52	10	8	19	15
2112 Applications Received	1	0	0	0	1
2112 Applications Reviewed	1	0	0	0	1
2112 Permits Issued	1	1	0	0	0
2112 Permits Renewed	1	0	0	0	1
2113 Applications Received	18	3	3	5	7
2113 Applications Reviewed	17	4	2	4	7
2113 Permits Issued	16	5	3	3	5
2113 Permits Renewed	52	7	15	18	12
2168 Applications Received	1	1	0	0	0
2168 Applications Reviewed	1	1	0	0	0
2168 Permits Issued	4	3	0	1	0
2168 Permits Renewed	13	6	4	1	2

2111 - Visiting Fellow (doesn't satisfy postgraduate training required for licensure)

2112 - Hospital Fellowship Program Non-Citizen (doesn't satisfy postgraduate training required for licensure)

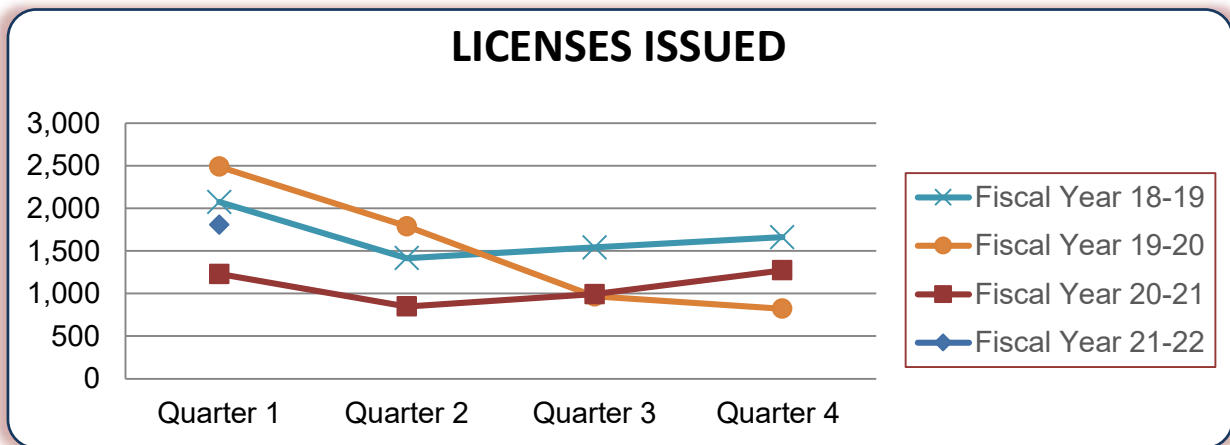
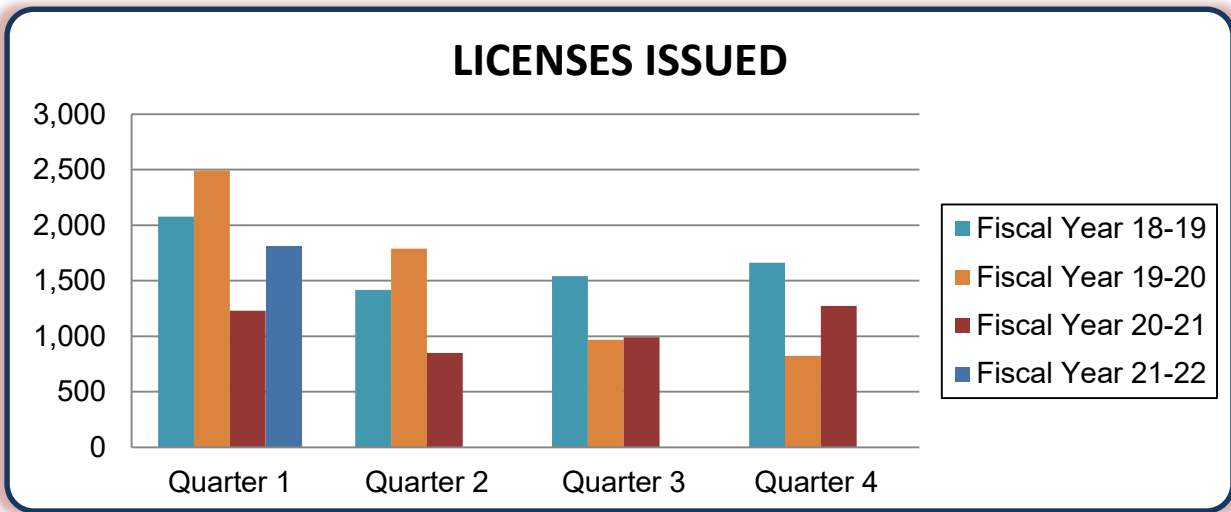
2113 - Medical School Faculty Member (may satisfy postgraduate training required for licensure)

2168 - Special Faculty Permit (academically eminent; unrestricted practice within sponsoring medical school - not eligible for licensure)



**Physician's and Surgeon's Licenses Issued\*  
Four Fiscal Year History**

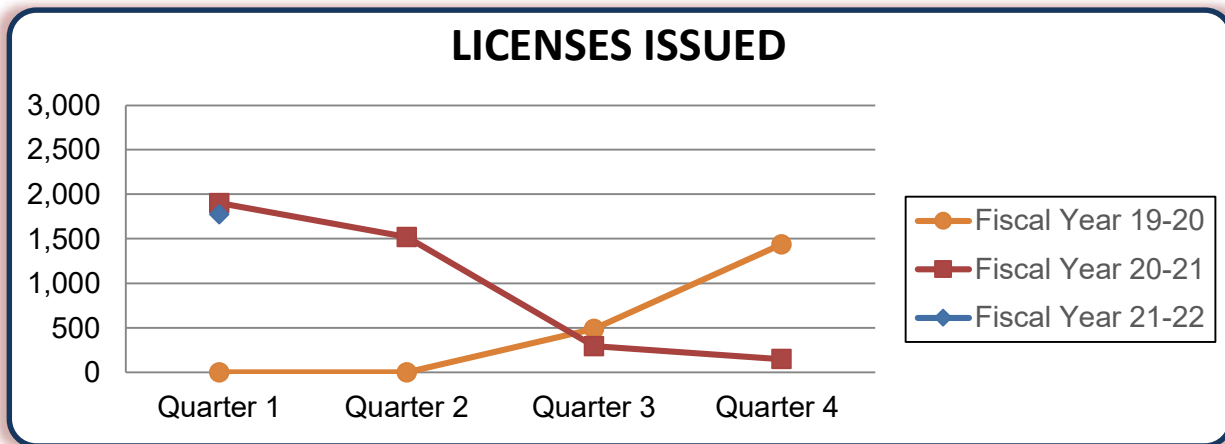
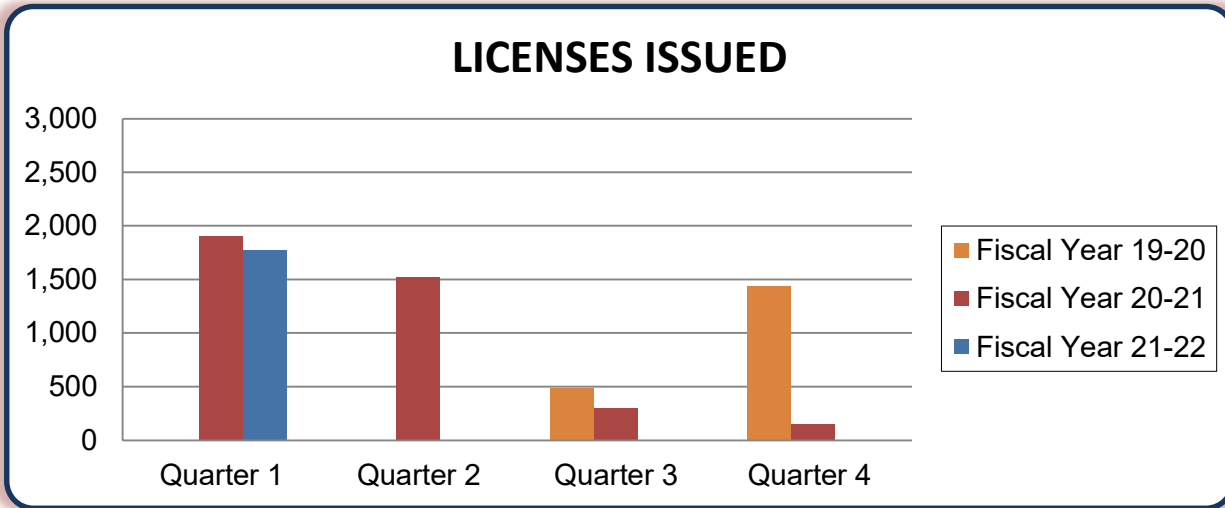
Fiscal Year	Quarter 1	Quarter 2	Quarter 3	Quarter 4	TOTAL
Fiscal Year 21-22	1,810				<b>1,810</b>
Fiscal Year 20-21	1,229	849	992	1,274	<b>4,344</b>
Fiscal Year 19-20	2,491	1,790	968	823	<b>6,072</b>
Fiscal Year 18-19	2,076	1,416	1,541	1,661	<b>6,694</b>



\*Data provided pertains to Physician's and Surgeon's licenses only and does not include data pertaining to Postgraduate Training Licenses.

**Postgraduate Training Licenses Issued\*  
Fiscal Year History**

Fiscal Year	Quarter 1	Quarter 2	Quarter 3	Quarter 4	TOTAL
Fiscal Year 21-22	1,774				<b>1,774</b>
Fiscal Year 20-21	1,902	1,519	295	149	<b>3,865</b>
Fiscal Year 19-20	0	0	487	1,438	<b>1,925</b>

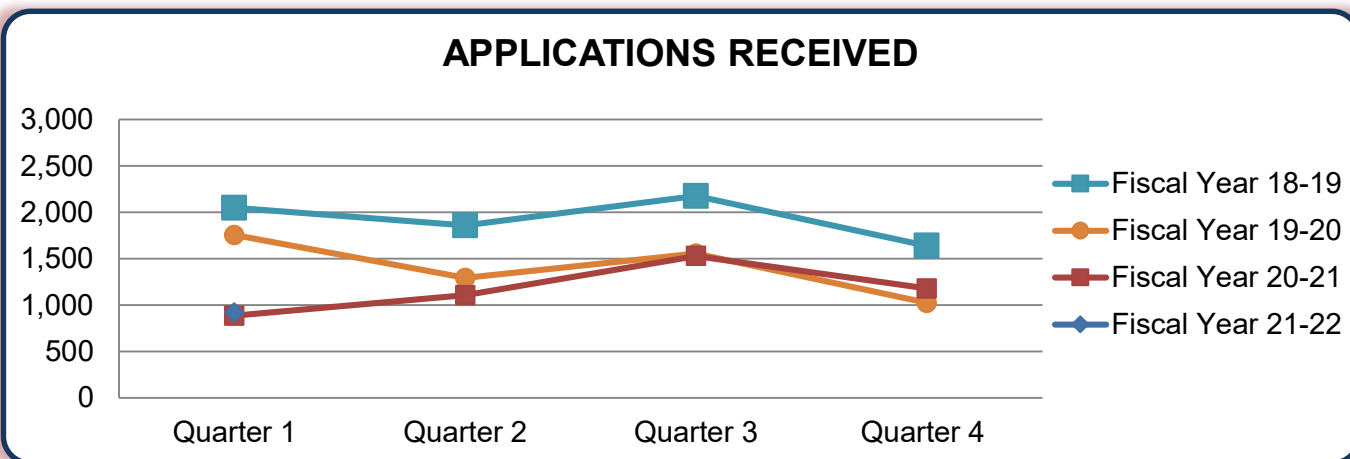
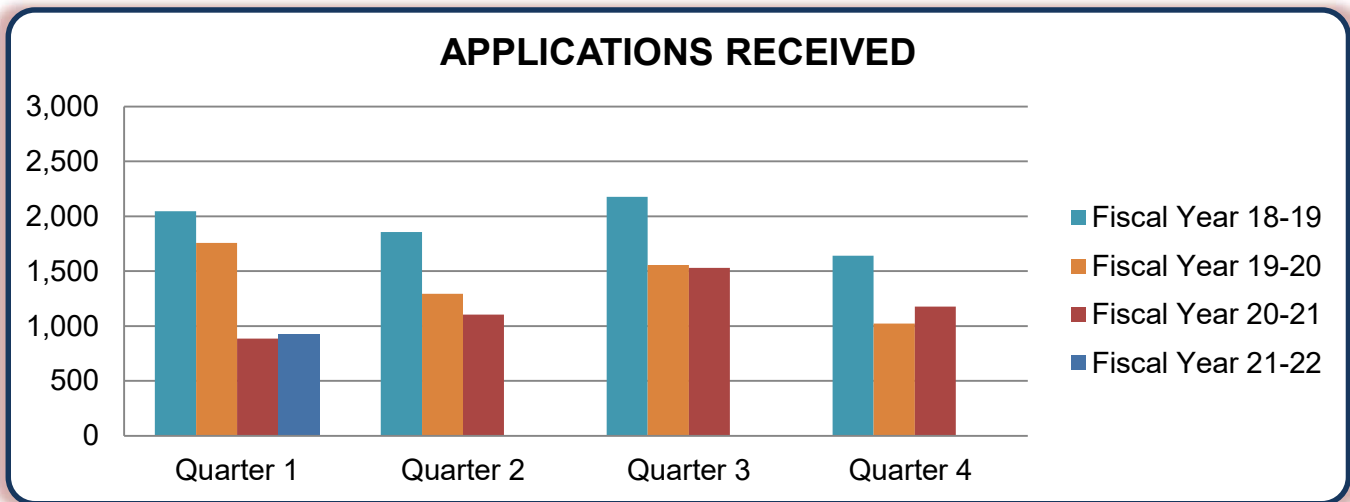


\*Data provided pertains to Postgraduate Training Licenses only and does not include data pertaining to Physician's and Surgeon's Licenses.

**Physician's and Surgeon's Applications Received\*  
Four Fiscal Year History**

Fiscal Year	Quarter 1	Quarter 2	Quarter 3	Quarter 4	TOTAL
Fiscal Year 21-22	921				<b>921</b>
Fiscal Year 20-21	886	1,105	1,530	1,178	<b>4,699</b>
Fiscal Year 19-20	1,756	1,293	1,556	1,024	<b>5,629</b>
Fiscal Year 18-19	2,047	1,857	2,176	1,640	<b>7,720</b>

Applications Received data for the current quarter does not include applications received with monies that have not been deposited as this process may take several weeks.

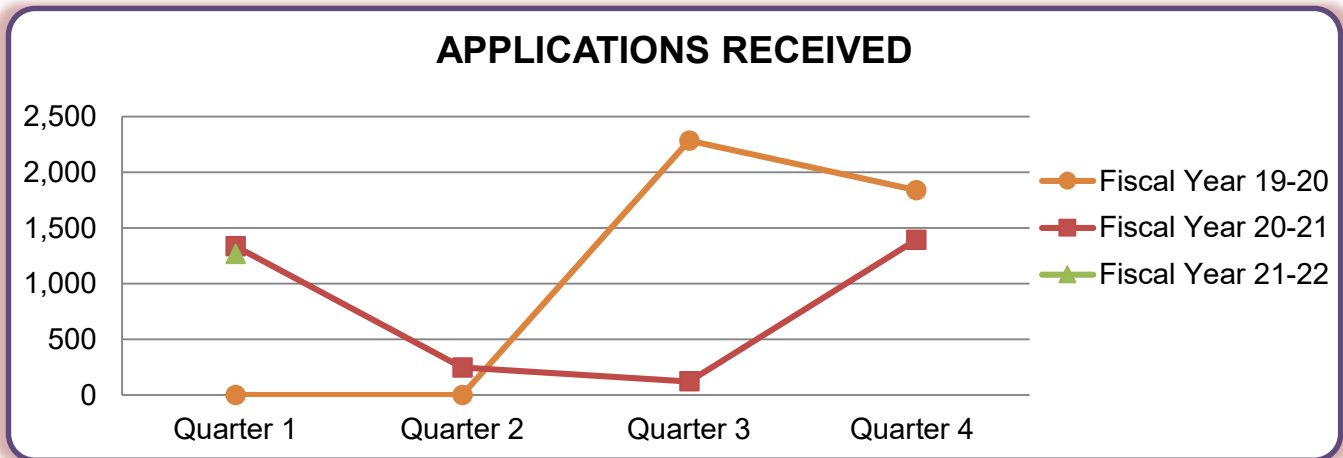
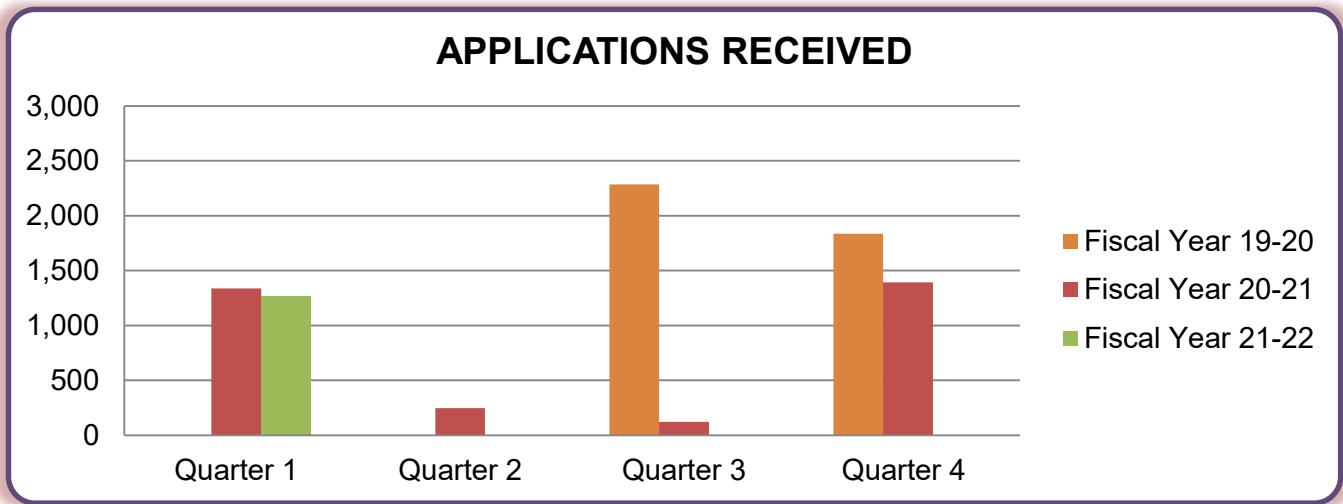


\*Data provided pertains to initial Physician's and Surgeon's license applications and Transition from a PTL to a P&S License applications only and does not include data pertaining to Postgraduate Training Licenses.

### Postgraduate Training License Applications Received\* Fiscal Year History

Fiscal Year	Quarter 1	Quarter 2	Quarter 3	Quarter 4	TOTAL
Fiscal Year 21-22	1,266				<b>1,266</b>
Fiscal Year 20-21	1,337	246	122	1,394	<b>3,099</b>
Fiscal Year 19-20	N/A	N/A	2,285	1,837	<b>4,122</b>

\*Applications Received data for the current quarter does not include applications received with monies that have not been deposited as this process may take several weeks.



\*Data provided pertains to Postgraduate Training Licenses only and does not include data pertaining to Physician's and Surgeon's applications.