



Board and Bureau Relations Department of Consumer Affairs Update

Quarterly Board Meeting May 23, 2024

Public Service Recognition Week

May 5th through 11th was Public Service Recognition Week and DCA joined in honoring the more than 3,000 DCA, Board and Bureau employees dedicated to protecting California consumers. DCA thanks all employees and Board members for their service and contributions to consumer protection.

Meet and Greet with Secretary Moss

On April 30, DCA hosted an in-person meeting with Secretary Tomiquia Moss and executive leaders. It served as an opportunity for DCA leaders to meet our new Secretary and hear her vision and priorities for the Business Consumer Services and Housing Agency and the Department.

Licensee Scam Alert

DCA has learned of a recent increase in scams targeting licensees. Though the nature of the scams varies, they are similar in that they involve individuals falsely identifying themselves as board employees and telling the licensee they are under investigation. The scammers attempt to gather personal and/or financial information and may even demand payment. Boards are urged to be vigilant and proactive in providing licensees with tips on avoiding scams.

DEI Update

On April 5, 2024, DCA's Diversity, Equity, and Inclusion (also referred to as DEI) Steering Committee held its quarterly meeting. The Committee reviewed and discussed the member application process, establishing sub-committees and solicited input from the Committee on how to expand language access, workforce development, and advance DEI in 2024. The next Committee meeting will be held on July 26, 2024. If you have ideas, you'd like the Committee to consider, please let your Executive Officer or Bureau Chief know.



As a reminder, DCA's Learning Management System has many DEI-related training courses available. Board members are encouraged to participate in available trainings and continue to grow in our DEI efforts.

Outreach

Last month, DCA's Office of Public Affairs staff participated in two Facebook Live events hosted by the Consulate of Mexico's Sacramento and Fresno offices during its Financial Education Week. Staff presented "Get to Know DCA" in Spanish and shared a broad overview of consumer and licensing information. In addition, DCA joined an in-person resource event with the Consulate of Mexico in Sacramento. Another "Get to Know DCA" virtual event was held with the Consulate of Mexico in San Bernardino on May 14, 2024. The Consulates have expressed interest in future event partnerships to share even more licensing and consumer resources.

Additionally, in the coming months, DCA will be developing workforce development outreach opportunities for all boards and bureaus to participate in. I look forward to sharing more information soon.

Travel Expense Claims

As the fiscal year comes to an end, please submit your travel expense claims (TECs) as soon as possible, and no later than Wednesday, June 7, 2024. Claims submitted after this date will still be processed; however, the State Controller's Office will not issue payments until after July 5, 2024.

All travel expenses and advances submitted for travel on or after July 1, 2024, will be processed for payment after the budget is signed. For questions regarding travel claims, please contact Board and Bureau Relations.

Board Member Orientation Training (BMOT) – June 18, 2024

Reminder: Board members must complete BMOT within one year of their appointment or re-appointment. BMOT will be offered virtually on June 18, 2024, and again on October 22, 2024. Members can register for this training via LMS.

FORM 700 – Thank you!

Now that the annual Form 700 filing period has ended, DCA and BBR would like to thank all our board members and executive officers for helping us to achieve nearly 100% compliance.