DATE REPORT ISSUED: November 21, 2024

ATTENTION: Members, Medical Board of California

SUBJECT: Licensing Program Summary
STAFF CONTACT: Douglas Hock, Chief of Licensing

REQUESTED ACTION

This report is intended to provide the Members with an update on the Licensing Program at the Medical Board of California (Board).

PROGRAM UPDATE

In Quarter 1 of Fiscal Year (FY) 2024-2025, the Board received 2,376 initial license applications (924 Physician's and Surgeon's (P&S) License applications, 532 Transition applications; 920 Postgraduate Training License (PTL) applications) and issued a total of 4,138 licenses (2,174 P&S licenses and 1,964 PTLs).

FORMS UPDATE

The Licensing Program updated the Certificate of Completion of ACGME/RCPSC/CFPC Postgraduate Training (Form PTA/B) form by removing the notary and seal sections and updating language stating the form can only be submitted through the Board's Direct Online Certification Submission (DOCS) Portal. Additionally, it clarifies that the form is exclusively for applicants.

The Licensing Program also updated the Initial License Renewal Verification of ACGME/RCPSC/CFPC Postgraduate Training (Form ILR) form to reflect that it can be signed up to 30 days prior to the completion of training required for initial renewal. Additionally, it clarifies that the form is exclusively for licensees.

The Licensing Program also updated the Postgraduate Training License Enrollment (Form EF) form to indicate the Postgraduate Training License (PTL) will be valid for 36 months and added "Fellowship" as a program type. In addition, the research question was removed since the Board no longer needs this information when applicants apply for a PTL.

These changes will ease the completion of the forms and reduce form deficiencies.

WEBSITE UPDATE

The Board's website was updated to allow verification of whether a medical school or postgraduate training program is registered with the Board's DOCS Portal. Applicants can now verify their medical school's or training program's DOCS registration on the Board's website, ideally avoiding unnecessary delays in submitting these documents to the Board.

EFFICIENCY UPDATE

Starting with licenses that expire June 30, 2025, the Board will no longer mail paper license renewal notices and forms to P&S licensees. Those with a P&S license that expires June 30, 2025, or later, will be required to renew online through their BreEZe account. The Board will continue to email renewal reminders to the licensee's email address on file.

This change is being made to reduce Board costs and increase efficiency.

BREEZE UPDATE

Applicants previously licensed in California can now apply online through the BreEZe system. Previously, these applicants were required to mail in paper applications.

WEBMASTER

The Licensing Program responded to 2,574 emails from the Licensing Webmaster in Quarter 1 of the current fiscal year. The most responded topics during this quarter were application status checks, first-time license renewals, and continuing medical education questions.

OUTREACH

In Quarter 1 of FY 2024-2025, the Board's licensing staff and management conducted 11 outreach events on the licensure process and requirements, which included eight live webinars and three in-person presentations.

CONSUMER INFORMATION UNIT

In Quarter 1 of FY 2024-2025, the Consumer Information Unit (CIU) received 17,087 calls, with an average wait time of five minutes. Three of the topics most responded to in CIU during this quarter were complaint questions, complaint forms mailed, and BreEZe tech support questions.

| CONSUMER INFORMATION UNIT Fiscal Year 24-25 | 2024-2025 | Quarter 1 | Quarter 2 | Quarter 3 | Quarter 4 |
|---|-----------|-----------|-----------|-----------|-----------|
| Total Calls Answered | 13,443 | 13,443 | | | |
| *Calls Requesting Call Back | 2,685 | 2,685 | | | |
| Calls Abandoned | 1,792 | 1,792 | | | |

| CONSUMER INFORMATION UNIT Fiscal Year 23-24 | 2023-2024 | Quarter 1 | Quarter 2 | Quarter 3 | Quarter 4 |
|--|-----------|-----------|-----------|-----------|-----------|
| Total Calls Answered | 54,782 | 14,561 | 13,304 | 13,427 | 13,490 |
| *Calls Requesting Call Back | 18,674 | 5,239 | 4,981 | 3,917 | 4,537 |
| Calls Abandoned | 11,241 | 3,320 | 3,225 | 2,581 | 2,115 |

*Calls Requesting Call Back is a subset of Total Calls Answered

| PHYSICIAN & SURGEON DATA Fiscal Year 24-25 | 2024-2025 | Quarter 1 | Quarter 2 | Quarter 3 | Quarter 4 |
|---|-----------|-----------|-----------|-----------|-----------|
| P&S Initial License Apps Received | 924 | 924 | | | |
| P&S Transition Apps Received | 532 | 532 | | | |
| *Total P&S Applications Received | 1,456 | 1,456 | | | |
| Initial Reviews Completed | 1,454 | 1,454 | | | |
| Licenses Issued | 2,174 | 2,174 | | | |
| Renewals Issued | 19,246 | 19,246 | | | |

| PHYSICIAN & SURGEON DATA Fiscal Year 23-24 | 2023-2024 | Quarter 1 | Quarter 2 | Quarter 3 | Quarter 4 |
|---|-----------|-----------|-----------|-----------|-----------|
| P&S Initial License Apps Received | 5,094 | 946 | 1,302 | 1,722 | 1,124 |
| P&S Transition Apps Received | 2,359 | 769 | 340 | 621 | 629 |
| *Total P&S Applications Received | 7,453 | 1,715 | 1,642 | 2,343 | 1,753 |
| Initial Reviews Completed | 10,557 | 3,445 | 2,626 | 2,524 | 1,962 |
| Licenses Issued | 9,806 | 3,763 | 1,207 | 2,750 | 2,086 |
| Renewals Issued | 72,685 | 18,553 | 16,861 | 18,820 | 18,451 |

| POSTGRADUATE TRAINING LICENSE DATA Fiscal Year 24-25 | 2024-2025 | Quarter 1 | Quarter 2 | Quarter 3 | Quarter 4 |
|--|-----------|-----------|-----------|-----------|-----------|
| *Applications Received | 920 | 920 | | | |
| Initial Reviews Completed | 1,772 | 1,772 | | | |
| Licenses Issued | 1,964 | 1,964 | | | |

| POSTGRADUATE TRAINING LICENSE DATA Fiscal Year 23-24 | 2023-2024 | Quarter 1 | Quarter 2 | Quarter 3 | Quarter 4 |
|--|-----------|-----------|-----------|-----------|-----------|
| *Applications Received | 3,026 | 892 | 58 | 277 | 1,799 |
| Initial Reviews Completed | 4,013 | 846 | 2,053 | 24 | 1,090 |
| Licenses Issued | 3,167 | 270 | 2,538 | 119 | 240 |

^{*}Applications Received does not include applications received with monies that have not been deposited, as this process may take several weeks.

| CATEGORIES OF APPLICATIONS REFERRED TO SENIOR REVIEW 2* Fiscal Year 24-25 | 2024-2025 | Quarter 1 | Quarter 2 | Quarter 3 | Quarter 4 |
|---|-----------|-----------|-----------|-----------|-----------|
| Alcohol/Drugs | 5 | 5 | | | |
| PG/Medical Knowledge | 29 | 29 | | | |
| Convictions | 4 | 4 | | | |
| Other | 6 | 6 | | | |

| CATEGORIES OF APPLICATIONS REFERRED TO SENIOR REVIEW 2* Fiscal Year 23-24 | 2023-2024 | Quarter 1 | Quarter 2 | Quarter 3 | Quarter 4 |
|---|-----------|-----------|-----------|-----------|-----------|
| Alcohol/Drugs | 21 | 5 | 3 | 7 | 6 |
| PG/Medical Knowledge | 90 | 26 | 25 | 18 | 21 |
| Convictions | 23 | 4 | 8 | 7 | 4 |
| Other | 32 | 6 | 10 | 12 | 4 |
| *One application may be counted in more | 0 | | | | |
| LICENSED MIDWIVES Fiscal Year 24-25 | 2024-2025 | Quarter 1 | Quarter 2 | Quarter 3 | Quarter 4 |
| Applications Received | 9 | 9 | | | |
| Licenses Issued | 8 | 8 | | | |
| Licenses Renewed | 50 | 50 | | | |

| LICENSED MIDWIVES Fiscal Year 23-24 | 2023-2024 | Quarter 1 | Quarter 2 | Quarter 3 | Quarter 4 |
|-------------------------------------|-----------|-----------|-----------|-----------|-----------|
| Applications Received | 26 | 11 | 5 | 7 | 3 |
| Licenses Issued | 26 | 11 | 6 | 8 | 1 |
| Licenses Renewed | 219 | 53 | 53 | 53 | 60 |

| FICTITIOUS NAME PERMIT Fiscal Year 24-25 | 2024-2025 | Quarter 1 | Quarter 2 | Quarter 3 | Quarter 4 |
|--|-----------|-----------|-----------|-----------|-----------|
| P&S - FNP Received | 508 | 508 | | | |
| P&S - FNP Issued | 493 | 493 | | | |
| P&S - FNP Renewed | 1,330 | 1,330 | | | |
| Podiatric FNP Received | 6 | 6 | | | |
| Podiatric FNP Issued | 10 | 10 | | | |
| Podiatric FNP Renewed | 31 | 31 | | | |

| FICTITIOUS NAME PERMIT Fiscal Year 23-24 | 2023-2024 | Quarter 1 | Quarter 2 | Quarter 3 | Quarter 4 |
|--|-----------|-----------|-----------|-----------|-----------|
| P&S - FNP Received | 1,876 | 485 | 420 | 483 | 488 |
| P&S - FNP Issued | 1,713 | 474 | 400 | 410 | 429 |
| P&S - FNP Renewed | 5,280 | 1,232 | 1,287 | 1,462 | 1,299 |
| Podiatric FNP Received | 28 | 7 | 6 | 9 | 6 |
| Podiatric FNP Issued | 23 | 8 | 5 | 8 | 2 |
| Podiatric FNP Renewed | 98 | 21 | 23 | 24 | 30 |

| POLYSOMNOGRAPHY Fiscal Year 24-25 | 2024-2025 | Quarter 1 | Quarter 2 | Quarter 3 | Quarter 4 |
|------------------------------------|-----------|-----------|-----------|-----------|-----------|
| Trainee Applications Received | 16 | 16 | | | |
| Trainee Registrations Issued | 18 | 18 | | | |
| Trainee Registrations Renewed | 5 | 5 | | | |
| Technician Applications Received | 10 | 10 | | | |
| Technician Registrations Issued | 7 | 7 | | | |
| Technician Registrations Renewed | 14 | 14 | | | |
| Technologist Applications Received | 8 | 8 | | | |
| Technologist Registrations Issued | 9 | 9 | | | |
| Technologist Registrations Renewed | 130 | 130 | | | |

| POLYSOMNOGRAPHY Fiscal Year 23-24 | 2023-2024 | Quarter 1 | Quarter 2 | Quarter 3 | Quarter 4 |
|--------------------------------------|-----------|-----------|-----------|-----------|-----------|
| Trainee Applications Received | 58 | 9 | 12 | 21 | 16 |
| Trainee Registrations Issued | 54 | 13 | 9 | 15 | 17 |
| Trainee Registrations Renewed | 13 | 5 | 4 | 2 | 2 |
| Technician Applications Received | 24 | 2 | 8 | 8 | 6 |
| Technician Registrations Issued | 25 | 4 | 7 | 3 | 11 |
| Technician Registrations Renewed | 53 | 15 | 6 | 18 | 14 |
| Technologist Applications Received | 40 | 9 | 12 | 10 | 9 |
| Technologist Registrations Issued | 37 | 9 | 12 | 7 | 9 |
| Technologist Registrations Renewed | 173 | 56 | 43 | 29 | 45 |

| RESEARCH PSYCHOANALYST Fiscal Year 24-25 | 2024-2025 | Quarter 1 | Quarter 2 | Quarter 3 | Quarter 4 |
|--|-----------|-----------|-----------|-----------|-----------|
| RP Applications Received | 2 | 2 | | | |
| RP Licenses Issued | 3 | 3 | | | |
| RP Licenses Renewed | 7 | 7 | | | |

| RESEARCH PSYCHOANALYST Fiscal Year 23-24 | 2023-2024 | Quarter 1 | Quarter 2 | Quarter 3 | Quarter 4 |
|--|-----------|-----------|-----------|-----------|-----------|
| RP Applications Received | 6 | 1 | 2 | 0 | 3 |
| RP Licenses Issued | 5 | 1 | 3 | 0 | 1 |
| RP Licenses Renewed | 65 | 0 | 38 | 23 | 4 |

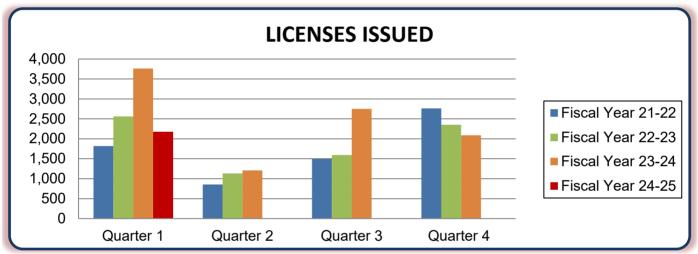
| SPECIAL PROGRAMS Fiscal Year 24-25 | 2024-2025 | Quarter 1 | Quarter2 | Quarter 3 | Quarter 4 |
|------------------------------------|-----------|-----------|----------|-----------|-----------|
| 2111 Applications Received | 2 | 2 | | | |
| 2111 Applications Reviewed | 1 | 1 | | | |
| 2111 Permits Issued | 1 | 1 | | | |
| 2111 Permits Renewed | 1 | 1 | | | |
| 2112 Applications Received | 1 | 1 | | | |
| 2112 Applications Reviewed | 1 | 1 | | | |
| 2112 Permits Issued | 0 | 0 | | | |
| 2112 Permits Renewed | 0 | 0 | | | |
| 2113 Applications Received | 9 | 9 | | | |
| 2113 Applications Reviewed | 11 | 11 | | | |
| 2113 Permits Issued | 14 | 14 | | | |
| 2113 Permits Renewed | 9 | 9 | | | |
| 2168 Applications Received | 2 | 2 | | | |
| 2168 Applications Reviewed | 0 | 0 | | | |
| 2168 Permits Issued | 0 | 0 | | | |
| 2168 Permits Renewed | 5 | 5 | | | |

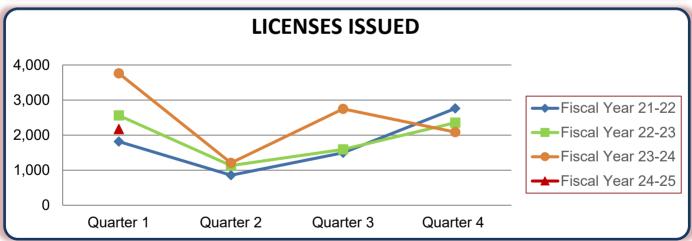
| SPECIAL PROGRAMS Fiscal Year 23-24 | 2023-2024 | Quarter 1 | Quarter2 | Quarter 3 | Quarter 4 |
|------------------------------------|-----------|-----------|----------|-----------|-----------|
| 2111 Applications Received | 19 | 6 | 2 | 9 | 2 |
| 2111 Applications Reviewed | 21 | 5 | 4 | 10 | 2 |
| 2111 Permits Issued | 19 | 5 | 4 | 9 | 1 |
| 2111 Permits Renewed | 16 | 5 | 4 | 3 | 4 |
| 2112 Applications Received | 0 | 0 | 0 | 0 | 0 |
| 2112 Applications Reviewed | 0 | 0 | 0 | 0 | 0 |
| 2112 Permits Issued | 0 | 0 | 0 | 0 | 0 |
| 2112 Permits Renewed | 0 | 0 | 0 | 0 | 0 |
| 2113 Applications Received | 41 | 6 | 11 | 13 | 11 |
| 2113 Applications Reviewed | 43 | 9 | 4 | 20 | 10 |
| 2113 Permits Issued | 38 | 16 | 2 | 12 | 8 |
| 2113 Permits Renewed | 50 | 9 | 8 | 10 | 23 |
| 2168 Applications Received | 2 | 0 | 2 | 0 | 0 |
| 2168 Applications Reviewed | 2 | 0 | 2 | 0 | 0 |
| 2168 Permits Issued | 2 | 0 | 0 | 1 | 1 |
| 2168 Permits Renewed | 10 | 4 | 2 | 0 | 4 |

- 2111 Visiting Fellow (doesn't satisfy postgraduate training required for licensure)
- 2112 Hospital Fellowship Program Non-Citizen (doesn't satisfy postgraduate training required for licensure)
- 2113 Medical School Faculty Member (may satisfy postgraduate training required for licensure)
- 2168 Special Faculty Permit (academically eminent; unrestricted practice within sponsoring medical school not eligible for licensure)

Physician's and Surgeon's Licenses Issued* Four Fiscal Year History

| Fiscal Year | Quarter 1 | Quarter 2 | Quarter 3 | Quarter 4 | TOTAL |
|-------------------|-----------|-----------|-----------|-----------|-------|
| Fiscal Year 24-25 | 2,174 | | | | 2,174 |
| Fiscal Year 23-24 | 3,763 | 1,207 | 2,750 | 2,086 | 9,806 |
| Fiscal Year 22-23 | 2,561 | 1,131 | 1,593 | 2,354 | 7,639 |
| Fiscal Year 21-22 | 1,818 | 857 | 1,497 | 2,760 | 6,932 |

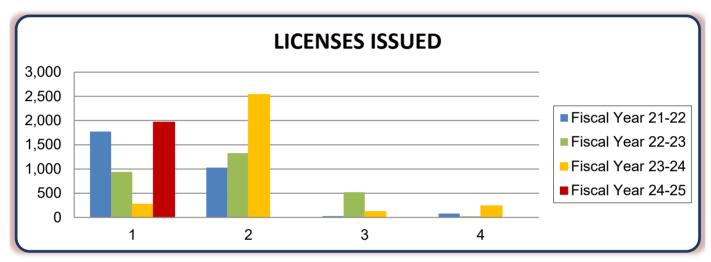


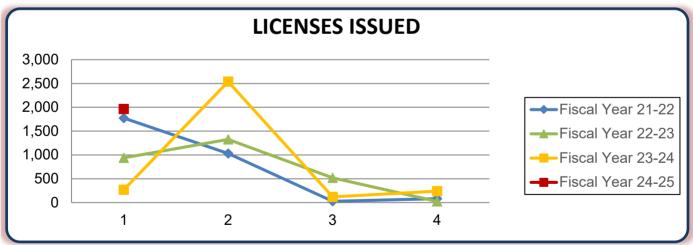


^{*}Data provided pertains to Physician's and Surgeon's licenses only and does not include data

Postgraduate Training Licenses Issued* Fiscal Year History

| Fiscal Year | Quarter 1 | Quarter 2 | Quarter 3 | Quarter 4 | TOTAL |
|-------------------|-----------|-----------|-----------|-----------|-------|
| Fiscal Year 24-25 | 1,964 | | | | 1,964 |
| Fiscal Year 23-24 | 270 | 2,538 | 119 | 240 | 3,167 |
| Fiscal Year 22-23 | 939 | 1,326 | 520 | 25 | 2,810 |
| Fiscal Year 21-22 | 1,774 | 1,029 | 27 | 81 | 2,911 |



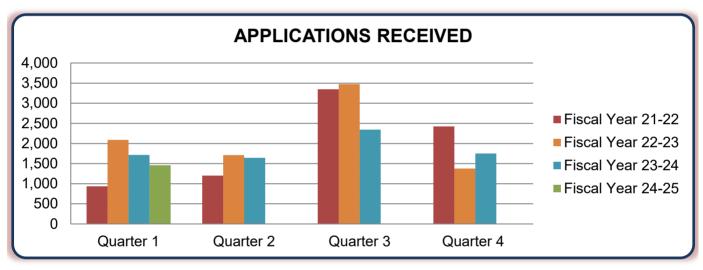


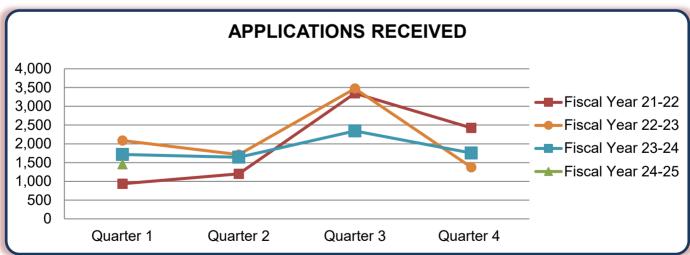
^{*}Data provided pertains to Postgraduate Training Licenses only and does not include data pertaining to Physician's and Surgeon's Licenses.

| Physician's and Surgeon's Applications Received* |
|--|
| Four Fiscal Year History |

| Fiscal Year | Quarter 1 | Quarter 2 | Quarter 3 | Quarter 4 | TOTAL |
|-------------------|-----------|-----------|-----------|-----------|-------|
| Fiscal Year 24-25 | 1,456 | | | | 1,456 |
| Fiscal Year 23-24 | 1,715 | 1,642 | 2,343 | 1,753 | 7,453 |
| Fiscal Year 22-23 | 2,088 | 1,711 | 3,473 | 1,377 | 8,649 |
| Fiscal Year 21-22 | 937 | 1,202 | 3,347 | 2,424 | 7,910 |

Applications Received data for the current quarter does not include applications received with monies that have not been deposited, as this process may take several weeks.



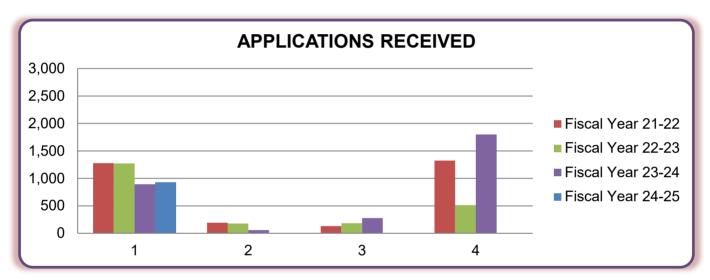


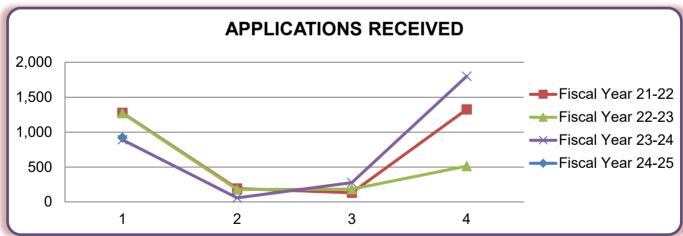
*Data provided pertains to initial Physician's and Surgeon's license applications and Transition from a PTL to a P&S License applications only and does not include data pertaining to Postgraduate Training Licenses.

Postgraduate Training License Applications Received* Fiscal Year History

| Fiscal Year | Quarter 1 | Quarter 2 | Quarter 3 | Quarter 4 | TOTAL |
|-------------------|-----------|-----------|-----------|-----------|-------|
| Fiscal Year 24-25 | 920 | | | | 920 |
| Fiscal Year 23-24 | 892 | 58 | 277 | 1,799 | 3,026 |
| Fiscal Year 22-23 | 1,271 | 178 | 183 | 513 | 2,145 |
| Fiscal Year 21-22 | 1,277 | 191 | 131 | 1,325 | 2,924 |

^{*}Applications Received data for the current quarter does not include applications received with monies that have not been deposited, as this process may take several weeks.





^{*}Data provided pertains to Postgraduate Training Licenses only and does not include data pertaining to Physician's and Surgeon's applications.