



February 13, 2025, Quarterly Board Meeting

Division of Investigation, Health Quality Investigation Unit Update to the Medical Board of California

HQIU currently has 15 investigator vacancies, equaling a 18% vacancy rate. Six new investigators have started in December and January with one additional candidate cleared and pending a start date. There are 9 candidates in background, two of which are in the final psychological and medical portion of the process. In the meantime, we continue to screen new applications for each HQIU office on a repetitive 30-day cycle so we can quickly fill the remaining vacancies.

We are excited to share with the promotion of two of our Investigators to Supervising Investigators in November 2024, we now have all our Supervising Investigator and Commander positions fully staffed with no vacancies.

On January 23, 2025, HQIU Medical Consultants participated in their bi-annual statewide meeting which included presentations on the unlicensed practice/corporate unlicensed practice of medicine and various other topics. These meetings have been very well received and will continue on a bi-annual basis giving our medical consultants the opportunity to collaborate on new ideas, efficiencies and best practices.

HQIU has made progress on the pending workload and is working toward improvement regarding cases over a year old as demonstrated in our updated graphs in Board agenda item 7B.

In addition to sharing an automated monthly report with case status updates, HQIU leadership continues to hold weekly meetings with Board staff to discuss cases, answer questions and resolve issues efficiently.