



December 4, 2025, Quarterly Board Meeting

Division of Investigation, Health Quality Investigation Unit Update to the Medical Board of California

HQIU currently has 11 Investigator vacancies, representing a 14% vacancy rate. HQIU has six candidates in background, with two in the final stages of psychological and medical evaluations. Final clearances are anticipated soon. To expedite hiring, HQIU continues to screen new applications for each office with vacancies on a rolling 30-day cycle.

In October, HQIU partnered with the Health Quality Enforcement Section (HQE) of the Attorney General's Office (AGO) to conduct mandatory training sessions in both Northern and Southern California. These sessions focused on investigations stemming from Business and Professions Code (BPC) 805 – Facility Mandatory Reporting. Feedback received from both AGO and HQIU staff was overwhelmingly positive.

In November, HQIU hosted a statewide supervisor meeting centered on four key areas: personnel management, investigative oversight, leadership, and administrative responsibilities. The training was well received, and it was valuable to engage in face-to-face discussions around goals and new ideas.

HQIU has made measurable progress in reducing its pending caseload, specifically with cases over one year old. This improvement is reflected in the updated graph included in [Board item 7B](#).

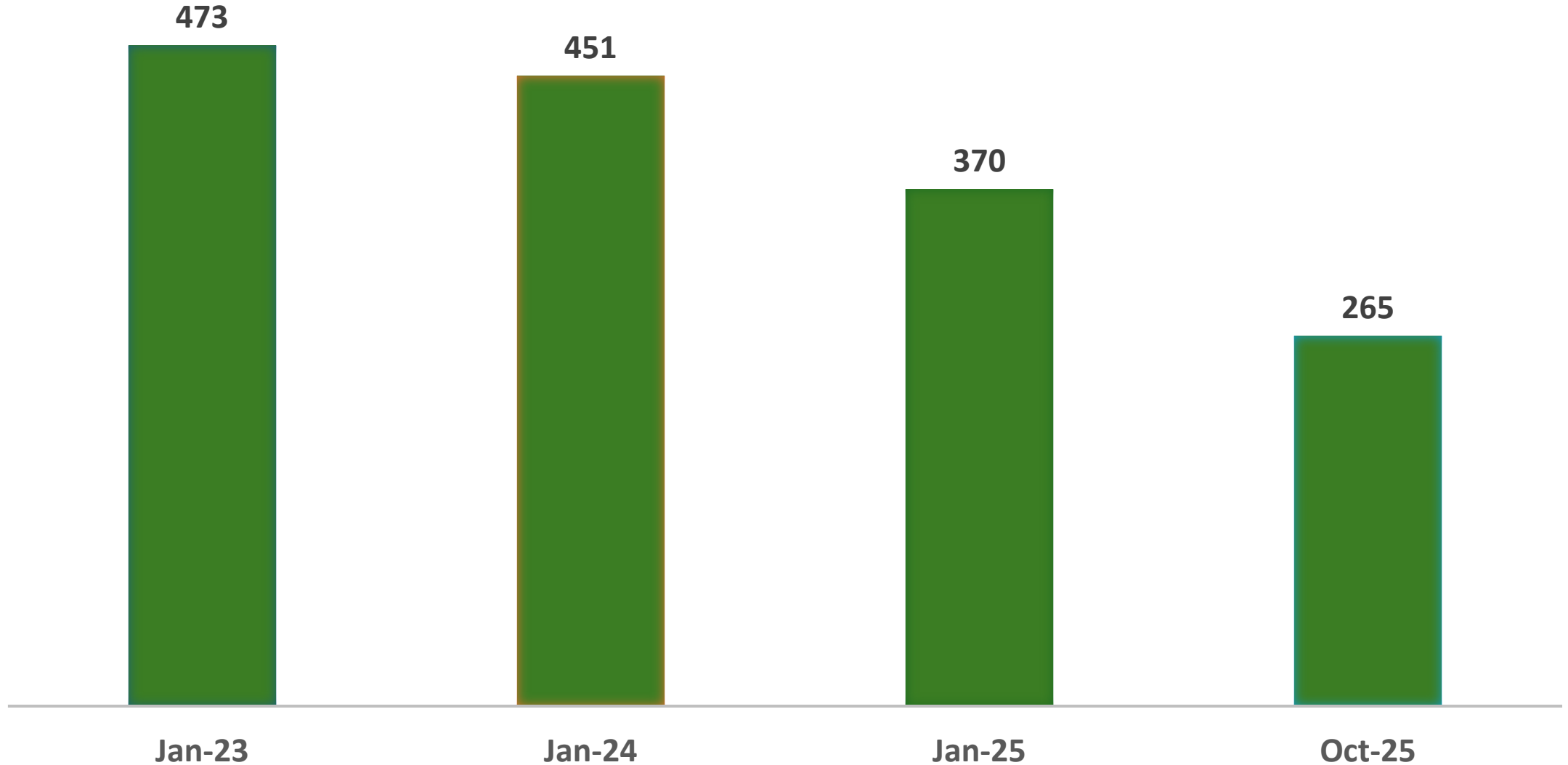
On November 1, 2025, HQIU started the new Enforcement Collaboration Model with the Board and AGO. HQIU staff are extremely excited about the enhanced communication and partnership with the AGO while conducting these important investigations, always with the shared mission of consumer protection.

HQIU maintains regular meetings with Board staff and provides automated monthly reports detailing case status updates.

MBC Investigations Over 365 Days

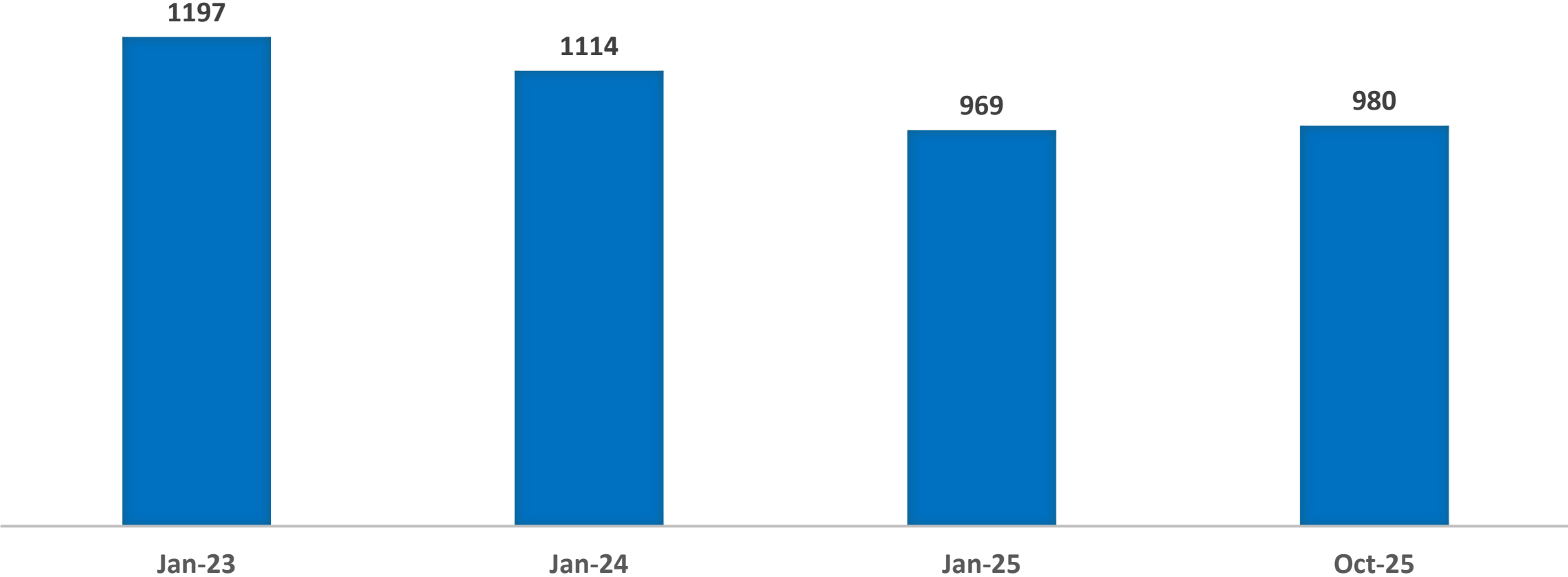
JAN 2023 - OCT 2025

Agenda Item 6B



Note - The counts shown are for MBC cases only.

Pending Investigations JAN 2023 - OCT 2025



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